



WORLD SERVICES

# NAWS UPDATE

The latest from NA World Services with updates on projects and WCNA 38 and much more!



# Outline



Introduction



WSC 2023



Resources / Invest in Our Vision



Literature / Carrying the Message



Services & Communication



Questions and Answers

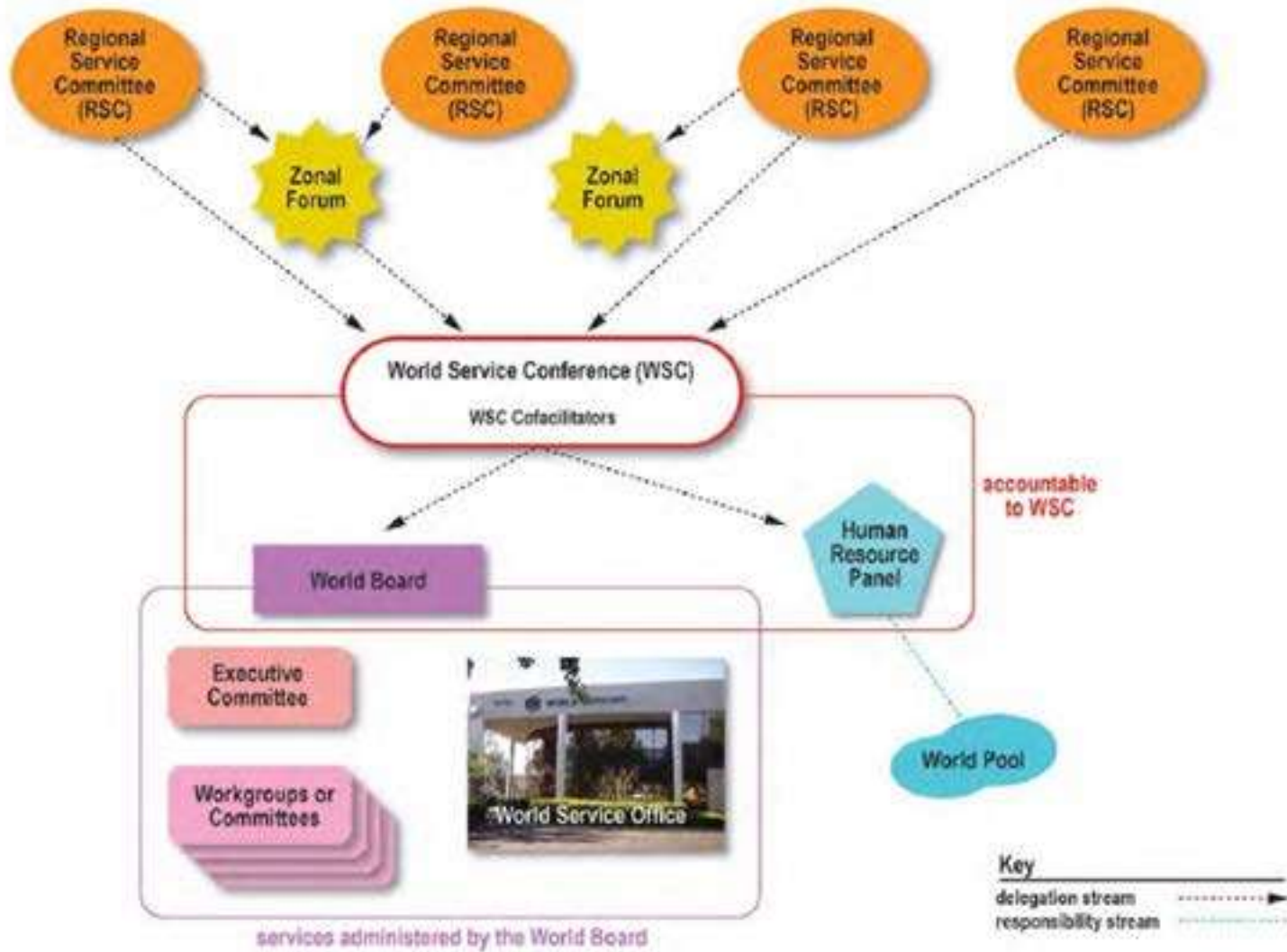


# **Introduction**

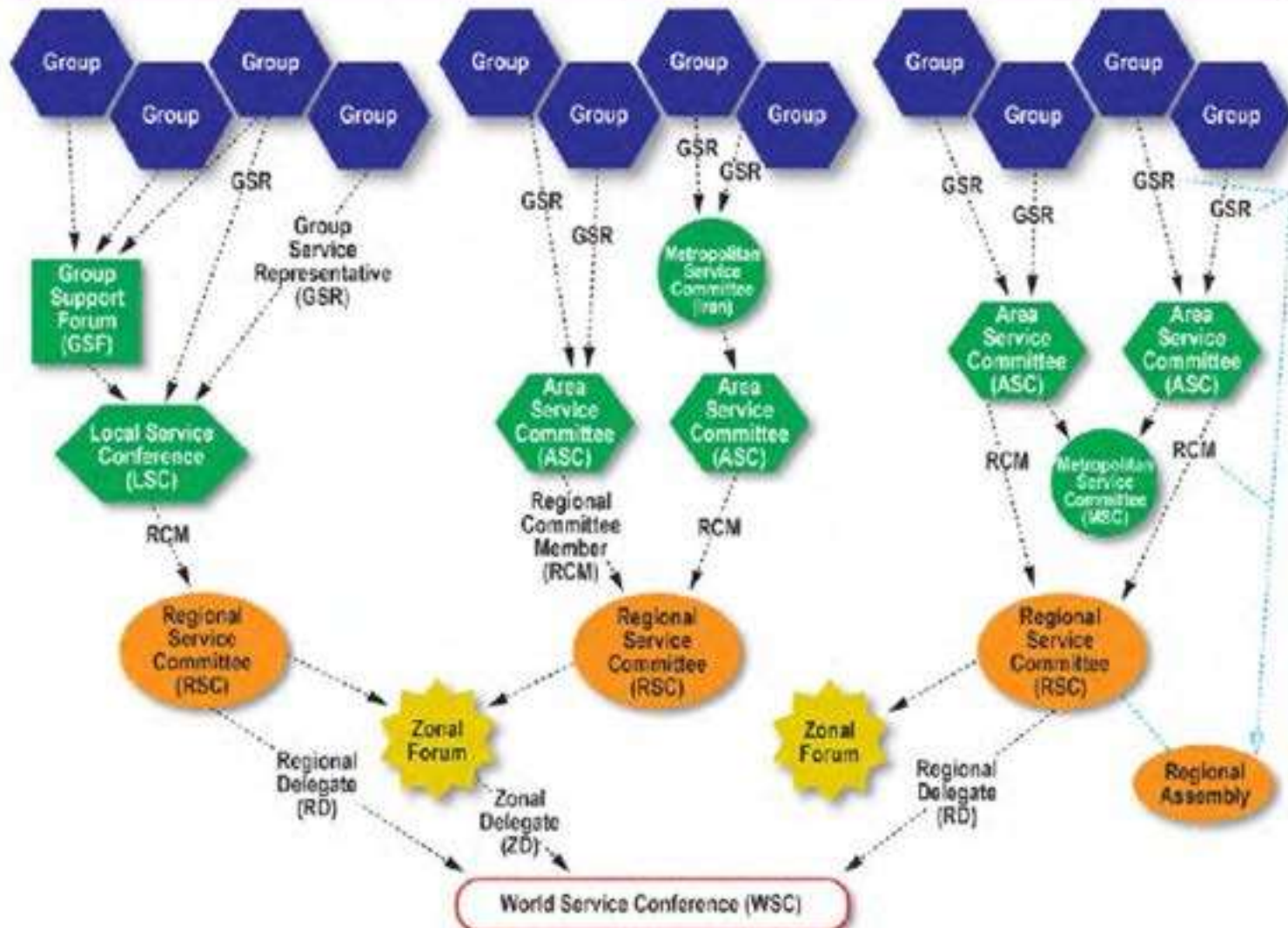
**What is NAWWS?**

**AKA Narcotics Anonymous  
World Services**

# NA World Services



# NA Service Structure *with possible options that can be combined*



**The basic  
purposes of  
our World  
Services  
are...**

**communication,  
coordination,  
information,  
and guidance.**

We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere.

*A Guide to World Services in NA*



**Narcotics Anonymous  
World Service Office**  
*Chatsworth, California, USA*

**NAWS has two branch offices**  
*One in Brussels, Belgium, and the other  
in Tehran, Iran*



**Two distribution centers**  
*One in Mississauga, Ontario,  
Canada, and the other in  
Bangalore, India*





# **WSC 2023**

Here are a few of the highlights.





## There were **139 voting members** participating at WSC 2023:

- 126 delegates  
(120 RDs, 6 ZDs)
- 13 World Board members

### There were also:

- 103 alternate delegates
- 4 HRP members
- 2 cofacilitators
- 5 in-person translators
- additional virtual translations

*There were 179 men and 63 women among delegates, alternates, and WB.*



# First truly hybrid WSC!

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The virtual participants who joined the conference were:

- 11 RDs
- 2 ZDs
- 1 World Board member
- 25 alternates



**Conference participants were from 45 countries, and spoke 28 languages.**

**This is based on Serenity Prayer languages at the close of the First Things First session.**

**The 2023 WSC Serenity Prayer can be heard on the NAWS Instagram page @narcoticsanonymous, posted on 12 May 2023.**

## **WSC 2023 made the decision to seat five regions:**

- Brazil Central
- Iran Region #1
- Nordeste Brazil
- Rio Grande do Sul
- Thailand



**For the first time in NA history,  
the majority of delegates to the  
World Service Conference are  
from outside the USA!**

**133 regions and zones are now  
seated at the WSC.**

*66 of them are from the US, and  
67 of them are from other places  
around the world.*

# A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:

-  Every addict in the world has the chance to experience our message in their own language and culture and find the opportunity for a new way of life;
-  Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;
-  NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;
-  Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.



**CREATING  
OUR FUTURE**



# Regions Around the World

## 72,215 Weekly Meetings\* Worldwide

Data is based on regional/zonal reports to WSC 2023 and NARS database when available. Map not intended to be geographically accurate.

\*Meeting numbers include both in-person and virtual meetings. Virtual meeting numbers were drawn only from regional reports and may be missing.



| Region                   | Meeting Count |
|--------------------------|---------------|
| 1 Alaska                 | 147           |
| 2 Arkansas/Missouri      | 347           |
| 3 Alaska                 | 41            |
| 4 Alaska                 | 336           |
| 5 Alaska                 | 292           |
| 6 West 1/2               | 124           |
| 7 Mountain States/Canada | 214           |
| 8 Backus                 | 148           |
| 9 California/Canada      | 118           |
| 10 California West Coast | 204           |
| 11 Canada                | 475           |
| 12 Central Canada        | 475           |
| 13 Ontario/Canada        | 312           |
| 14 Mississippi & Alabama | 204           |
| 15 Mississippi           | 317           |
| 16 Canada                | 252           |
| 17 Louisiana             | 278           |
| 18 Southern New York     | 194           |
| 19 Florida               | 112           |
| 20 New York              | 312           |
| 21 Virginia              | 144           |
| 22 Virginia West         | 142           |
| 23 Georgia New York      | 112           |
| 24 Virginia/Pennsylvania | 497           |
| 25 Texas                 | 174           |
| 26 Illinois              | 274           |
| 27 Iowa                  | 292           |
| 28 North Dakota          | 147           |
| 29 Iowa West             | 114           |
| 30 Indiana               | 274           |
| 31 North Dakota          | 192           |
| 32 Michigan              | 144           |
| 33 Mid-Canada            | 274           |
| 34 Mid-Canada            | 274           |
| 35 Wisconsin             | 114           |
| 36 Wisconsin             | 114           |
| 37 Minnesota             | 117           |
| 38 Wisconsin             | 192           |
| 39 Minnesota             | 114           |
| 40 New England           | 475           |
| 41 New Jersey            | 312           |
| 42 North Carolina        | 424           |
| 43 Southern New England  | 194           |
| 44 Southern New Jersey   | 144           |
| 45 Southern New York     | 194           |
| 46 Ohio                  | 147           |
| 47 Ohio                  | 292           |
| 48 Pacific Canada        | 104           |
| 49 East Coast            | 42            |
| 50 Oregon CA             | 312           |
| 51 New Mexico            | 194           |
| 52 San Diego/California  | 292           |
| 53 New Mexico            | 194           |
| 54 New Mexico            | 194           |
| 55 Texas West            | 194           |
| 56 Texas West            | 194           |
| 57 Texas West            | 194           |
| 58 Texas West            | 194           |
| 59 Texas West            | 194           |
| 60 Texas West            | 194           |
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| 71 Texas West            | 194           |
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| 73 Texas West            | 194           |
| 74 Texas West            | 194           |
| 75 Texas West            | 194           |
| 76 Texas West            | 194           |
| 77 Texas West            | 194           |
| 78 Texas West            | 194           |
| 79 Texas West            | 194           |
| 80 Texas West            | 194           |



### Canada - 2,244 Meetings

| Region                           | Meeting Count |
|----------------------------------|---------------|
| CA1 Alberta                      | 408           |
| CA2 British Columbia             | 347           |
| CA3 Ontario                      | 214           |
| CA4 Quebec                       | 484           |
| CA5 Yukon/ Northwest Territories | 4             |

### Central America/ Mexico - 3,824 Meetings

| Region          | Meeting Count |
|-----------------|---------------|
| CA1 El Salvador | 292           |
| CA2 Cuba        | 292           |
| CA3 Mexico      | 3,240         |

### South America - 7,721 Meetings

| Region            | Meeting Count |
|-------------------|---------------|
| SA1 Argentina     | 74            |
| SA2 Bolivia       | 12            |
| SA3 Brazil        | 604           |
| SA4 Chile         | 12            |
| SA5 Colombia      | 12            |
| SA6 Costa Rica    | 12            |
| SA7 Cuba          | 12            |
| SA8 Ecuador       | 12            |
| SA9 Guatemala     | 12            |
| SA10 Honduras     | 12            |
| SA11 Mexico       | 12            |
| SA12 Nicaragua    | 12            |
| SA13 Panama       | 12            |
| SA14 Paraguay     | 12            |
| SA15 Peru         | 12            |
| SA16 Uruguay      | 12            |
| SA17 Venezuela    | 12            |
| SA18 Brazil West  | 12            |
| SA19 Brazil East  | 12            |
| SA20 Brazil South | 12            |
| SA21 Brazil North | 12            |
| SA22 Brazil West  | 12            |
| SA23 Brazil East  | 12            |
| SA24 Brazil South | 12            |
| SA25 Brazil North | 12            |

### Western Europe - 6,437 Meetings

| Region             | Meeting Count |
|--------------------|---------------|
| WE1 Belgium        | 12            |
| WE2 France         | 12            |
| WE3 Germany        | 12            |
| WE4 Italy          | 12            |
| WE5 Netherlands    | 12            |
| WE6 Portugal       | 12            |
| WE7 Spain          | 12            |
| WE8 Switzerland    | 12            |
| WE9 United Kingdom | 12            |
| WE10 Austria       | 12            |
| WE11 Denmark       | 12            |
| WE12 Finland       | 12            |
| WE13 Greece        | 12            |
| WE14 Ireland       | 12            |
| WE15 Iceland       | 12            |
| WE16 Luxembourg    | 12            |
| WE17 Poland        | 12            |
| WE18 Slovakia      | 12            |
| WE19 Slovenia      | 12            |
| WE20 Sweden        | 12            |
| WE21 Switzerland   | 12            |
| WE22 Turkey        | 12            |
| WE23 Denmark       | 12            |

### Africa - 243 Meetings

| Region           | Meeting Count |
|------------------|---------------|
| AF1 Algeria      | 12            |
| AF2 Egypt        | 12            |
| AF3 Libya        | 12            |
| AF4 Morocco      | 12            |
| AF5 Tunisia      | 12            |
| AF6 South Africa | 12            |
| AF7 Egypt        | 12            |
| AF8 Egypt        | 12            |
| AF9 Egypt        | 12            |
| AF10 Egypt       | 12            |
| AF11 Egypt       | 12            |
| AF12 Egypt       | 12            |
| AF13 Egypt       | 12            |
| AF14 Egypt       | 12            |
| AF15 Egypt       | 12            |
| AF16 Egypt       | 12            |
| AF17 Egypt       | 12            |
| AF18 Egypt       | 12            |
| AF19 Egypt       | 12            |
| AF20 Egypt       | 12            |
| AF21 Egypt       | 12            |
| AF22 Egypt       | 12            |
| AF23 Egypt       | 12            |
| AF24 Egypt       | 12            |

### Middle East - 24,877 Meetings

| Region            | Meeting Count |
|-------------------|---------------|
| ME1 Saudi Arabia  | 192           |
| ME2 Saudi Arabia  | 192           |
| ME3 Saudi Arabia  | 192           |
| ME4 Saudi Arabia  | 192           |
| ME5 Saudi Arabia  | 192           |
| ME6 Saudi Arabia  | 192           |
| ME7 Saudi Arabia  | 192           |
| ME8 Saudi Arabia  | 192           |
| ME9 Saudi Arabia  | 192           |
| ME10 Saudi Arabia | 192           |
| ME11 Saudi Arabia | 192           |
| ME12 Saudi Arabia | 192           |
| ME13 Saudi Arabia | 192           |
| ME14 Saudi Arabia | 192           |
| ME15 Saudi Arabia | 192           |
| ME16 Saudi Arabia | 192           |
| ME17 Saudi Arabia | 192           |
| ME18 Saudi Arabia | 192           |
| ME19 Saudi Arabia | 192           |
| ME20 Saudi Arabia | 192           |
| ME21 Saudi Arabia | 192           |
| ME22 Saudi Arabia | 192           |
| ME23 Saudi Arabia | 192           |
| ME24 Saudi Arabia | 192           |

### Eastern Europe/ Russia - 155 Meetings

| Region      | Meeting Count |
|-------------|---------------|
| EE1 Russia  | 21            |
| EE2 Russia  | 495           |
| EE3 Russia  | 301           |
| EE4 Russia  | 18            |
| EE5 Russia  | 11            |
| EE6 Russia  | 21            |
| EE7 Russia  | 12            |
| EE8 Russia  | 11            |
| EE9 Russia  | 11            |
| EE10 Russia | 11            |
| EE11 Russia | 11            |
| EE12 Russia | 11            |
| EE13 Russia | 11            |
| EE14 Russia | 11            |
| EE15 Russia | 11            |
| EE16 Russia | 11            |
| EE17 Russia | 11            |
| EE18 Russia | 11            |
| EE19 Russia | 11            |
| EE20 Russia | 11            |
| EE21 Russia | 11            |
| EE22 Russia | 11            |

### Asia Pacific - 2,282 Meetings

| Region         | Meeting Count |
|----------------|---------------|
| AP1 Australia  | 202           |
| AP2 Australia  | 495           |
| AP3 Australia  | 18            |
| AP4 Australia  | 1             |
| AP5 Australia  | 1             |
| AP6 Australia  | 1             |
| AP7 Australia  | 1             |
| AP8 Australia  | 1             |
| AP9 Australia  | 1             |
| AP10 Australia | 1             |
| AP11 Australia | 1             |
| AP12 Australia | 1             |
| AP13 Australia | 1             |
| AP14 Australia | 1             |
| AP15 Australia | 1             |
| AP16 Australia | 1             |
| AP17 Australia | 1             |
| AP18 Australia | 1             |
| AP19 Australia | 1             |
| AP20 Australia | 1             |
| AP21 Australia | 1             |
| AP22 Australia | 1             |
| AP23 Australia | 1             |
| AP24 Australia | 1             |

## NA Meeting Counts

|                        | 2008   | 2010   | 2012   | 2014   | 2016   | 2018   | 2020   | 2023   | Average Growth | Current percentage of Fellowship |
|------------------------|--------|--------|--------|--------|--------|--------|--------|--------|----------------|----------------------------------|
| <b>Western Europe</b>  | 2,557  | 2,664  | 2,820  | 3,038  | 3,282  | 3,591  | 3,918  | 4,487  |                | 6%                               |
|                        |        | 4%     | 6%     | 8%     | 8%     | 9%     | 9%     | 15%    | 8%             |                                  |
| <b>Iran</b>            | 11,256 | 16,793 | 18,195 | 18,200 | 20,598 | 21,974 | 26,075 | 23,734 |                | 33%                              |
|                        |        | 49%    | 8%     | 0%     | 13%    | 7%     | 19%    | -9%    | 12%            |                                  |
| <b>Middle-East</b>     | 399    | 435    | 448    | 411    | 510    | 606    | 672    | 843    |                | 1%                               |
|                        |        | 9%     | 3%     | -8%    | 24%    | 19%    | 11%    | 25%    | 12%            |                                  |
| <b>Africa</b>          | 228    | 240    | 249    | 335    | 384    | 405    | 499    | 340    |                | 0.5%                             |
|                        |        | 5%     | 4%     | 35%    | 15%    | 5%     | 23%    | -32%   | 8%             |                                  |
| <b>USA</b>             | 25,613 | 26,881 | 27,804 | 27,317 | 27,375 | 27,677 | 27,005 | 23,511 |                | 33%                              |
|                        |        | 5%     | 3%     | -2%    | 0%     | 1%     | -2%    | -13%   | -1%            |                                  |
| <b>Canada</b>          | 1,166  | 1,243  | 1,369  | 1,360  | 1,263  | 1,323  | 1,369  | 1,346  |                | 2%                               |
|                        |        | 7%     | 10%    | -1%    | -7%    | 5%     | 3%     | -2%    | 2%             |                                  |
| <b>Central America</b> | 3,299  | 3,903  | 3,312  | 3,379  | 3,167  | 3,097  | 3,326  | 3,084  |                | 4%                               |
|                        |        | 18%    | -15%   | 2%     | -6%    | -2%    | 7%     | -7%    | 0%             |                                  |
| <b>South America</b>   | 1,272  | 1,251  | 1,524  | 2,250  | 1,932  | 2,189  | 2,857  | 2,924  |                | 4%                               |
|                        |        | -2%    | 22%    | 48%    | -14%   | 13%    | 31%    | 2%     | 14%            |                                  |
| <b>Brazil</b>          | 1,998  | 1,995  | 3,153  | 3,581  | 4,427  | 4,374  | 4,633  | 4,795  |                | 7%                               |
|                        |        | 0%     | 58%    | 14%    | 24%    | -1%    | 6%     | 3%     | 15%            |                                  |
| <b>Eastern Europe</b>  | 256    | 308    | 345    | 440    | 564    | 646    | 734    | 865    |                | 1%                               |
|                        |        | 20%    | 12%    | 28%    | 28%    | 15%    | 14%    | 18%    | 19%            |                                  |
| <b>Russia</b>          | 340    | 523    | 909    | 1,042  | 1,657  | 2,072  | 2,726  | 3,904  |                | 5%                               |
|                        |        | 54%    | 74%    | 15%    | 59%    | 25%    | 32%    | 43%    | 43%            |                                  |
| <b>Asia Pacific</b>    | 1,458  | 1,533  | 1,639  | 1,649  | 1,747  | 2,061  | 2,261  | 2,382  |                | 3%                               |
|                        |        | 5%     | 7%     | 1%     | 6%     | 18%    | 10%    | 5%     | 7%             |                                  |
| <b>Total Meetings</b>  | 49,842 | 57,769 | 61,767 | 63,002 | 66,906 | 70,015 | 76,075 | 72,215 |                |                                  |
|                        |        | 16%    | 7%     | 2%     | 6%     | 5%     | 9%     | -5%    | 6%             |                                  |

# Revised Planning for NA World Services

## Inventory at zones/regions

- ✓ Gather information
- ✓ Solicit input
- ✓ Notice trends
- ✓ Assess impact
- ✓ Find opportunities
- ✓ Identify issues





# Strategic Planning



The World Board hopes to have an outline of proposed plan in the Interim *CAR/CAT* so that we can discuss next steps at the Interim WSC.

# Some of the motions adopted at WSC 2023

- Changed the *FIPT* to recognize seated zonal delegates and clarify the definition of recovery literature
- Recognized virtual meetings as groups
- Added the ability for local stories to be added to translated Basic Texts with certain conditions
- Approved a 3-year conference cycle as a trial for two cycles
- And much more. . .

**for a  
full report  
read the  
NAWS News  
June 2023**

**[na.org/nawsnews](http://na.org/nawsnews)**

# Work for the 2023-2026 Conference Cycle

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## Issue Discussion Topics

[na.org/idt](http://na.org/idt)

- ▶ Dealing with disruptive and predatory behavior
- ▶ Gender-neutral and inclusive language in NA literature
- ▶ Reimagining and revitalizing service committees
- ▶ Welcoming members on DRT/MAT



# Service Material

## Virtual Service Basics

(including virtual service meetings, virtual meetings and areas participating in the service system, virtual workshops and trainings, etc.)

## PR video

(explaining what NA is, how it works, and how to contact us)

## Revise and update H&I Basics

## Revise and update the service pamphlet Group Business Meetings

(with a section on using a CBDM process and the concept of delegation)

The logo for Recovery Literature is a diamond-shaped emblem with a blue-to-white gradient. It features a central white diamond containing a stylized 'N' and 'A' intertwined. The words 'Recovery Literature' are written in a bold, dark grey sans-serif font across the center of the emblem.

## Recovery Literature

➤ **Revise IP #21, *The Loner***

➤ **Survey the Fellowship about the Step Working Guide to address the following from the *CAR* survey:**

- Step working guide aimed at members not new to working the Steps
- Step working booklet focused mainly on Steps 1–3, aimed primarily at new members and those in treatment and drug courts
- Revise and simplify the Step Working Guides

[www.na.org/survey](http://www.na.org/survey)



# Resources / Invest in Our Vision

[www.na.org/contribute](http://www.na.org/contribute)



# 2023 Annual Report

[na.org/ar](https://na.org/ar)




# Financial Impact of the Pandemic

危機  
危機

- NAWS income 90% from literature sales pre-pandemic
- March 2020—literature income decreased approx. 85%
- Expenses cut: staff, periodicals, travel....

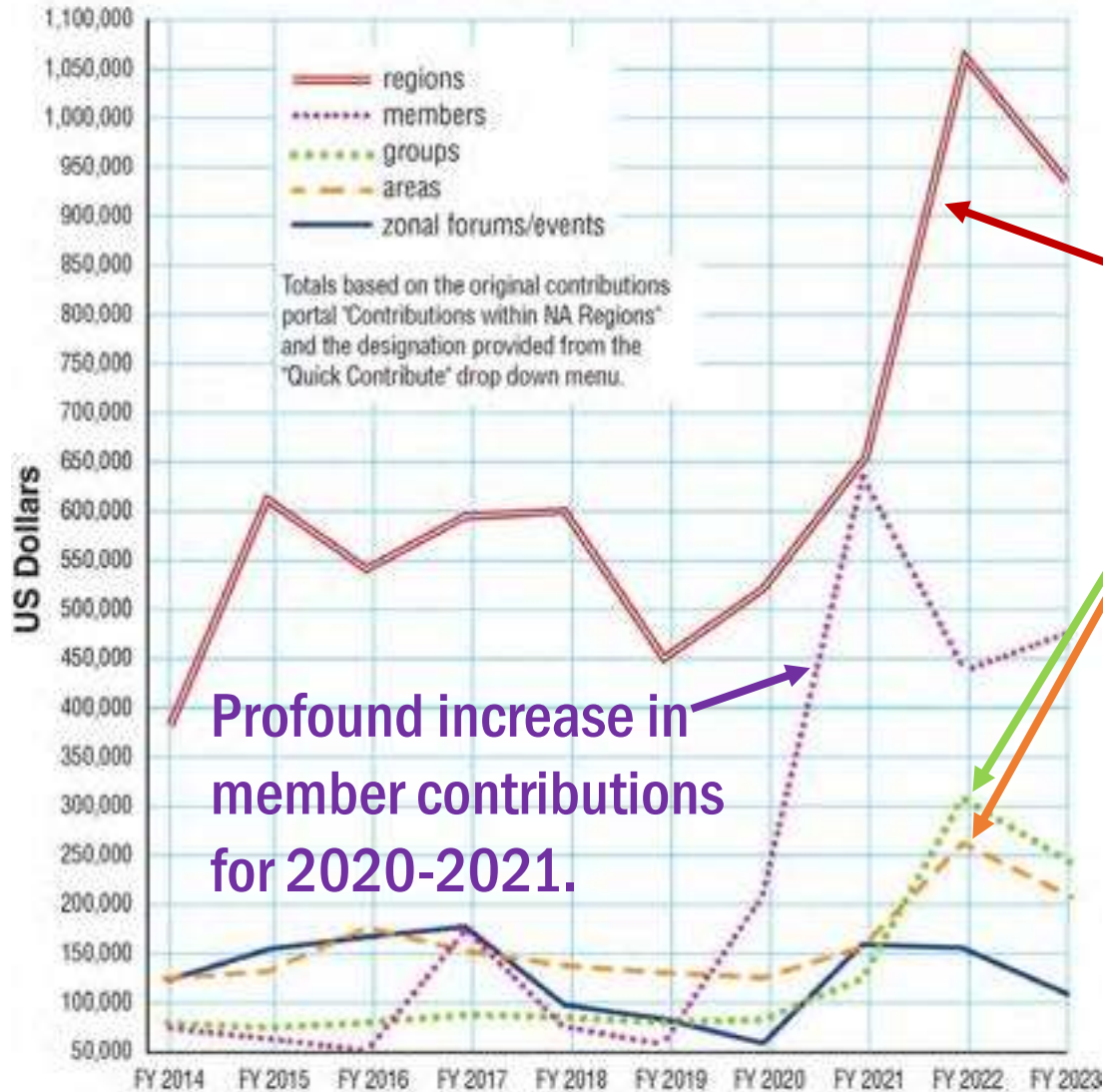




**The  
future  
looks  
bright.**

- **Our reserve funds helped us keep going**
- **The crisis helped us move toward being self supporting through member contributions**
- **For the 2021 and 2022 fiscal year, Fellowship contributions were 24% of our income**

## Contributions by Donor Type



Profound increase in member contributions for 2020-2021.

The reopening of meetings and the increased involvement of service bodies marks the growth for 2021-2022.

For 2023, as in-person groups reopened and local service bodies ramped up activities, more resources are going toward local service delivery and group expenses.

**Our commitment  
to self-support  
doesn't mean we go  
it alone—it means we  
do it together.**

***Guiding Principles, Tradition Seven***

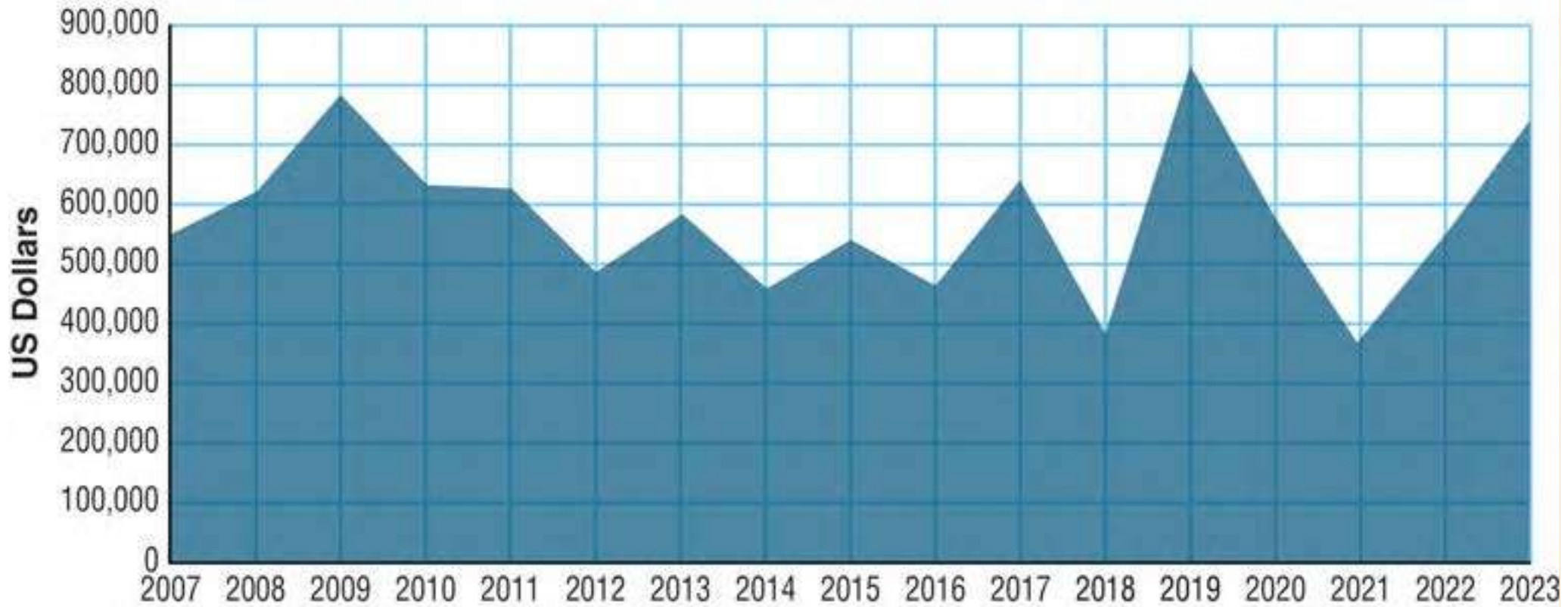




# **Literature / Carrying the Message**

**Production, translation,  
distribution...**

## Cost to NAWS for Free & Subsidized Literature, 2007–2023





# Free Literature Online

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Pamphlets and booklets are posted in 57 languages. The Introductory Guide, which was developed specifically for the newcomer, is also online for free:  
[na.org/literature](http://na.org/literature)

## Recovery Literature Audio

Audio of the Basic Text

[na.org/audio](http://na.org/audio)

Home » Recovery Literature » Basic Text Audio

Below are audio versions of the Basic Text, *Narcotics Anonymous*, in streaming and downloadable formats. We are making these audio versions of the text available here at no cost on an experimental basis. We post audio versions of the text in each language as those versions are finalized. For some languages, we post the Fifth Edition audio until the Sixth Edition is available. We are excited about this opportunity to move toward our vision that "every addict in the world has the chance to experience our message in their own language and culture."

### Stream

[Arabic](#)[English 5th Edition \(read in US members voices\)](#)[English 6th Edition \(read in UK members voices\)](#)[French](#)[Greek](#)[Hebrew](#)[Hungarian](#)[Portuguese \(Brazil\)](#)[Russian](#)[Spanish](#)[Thai](#)

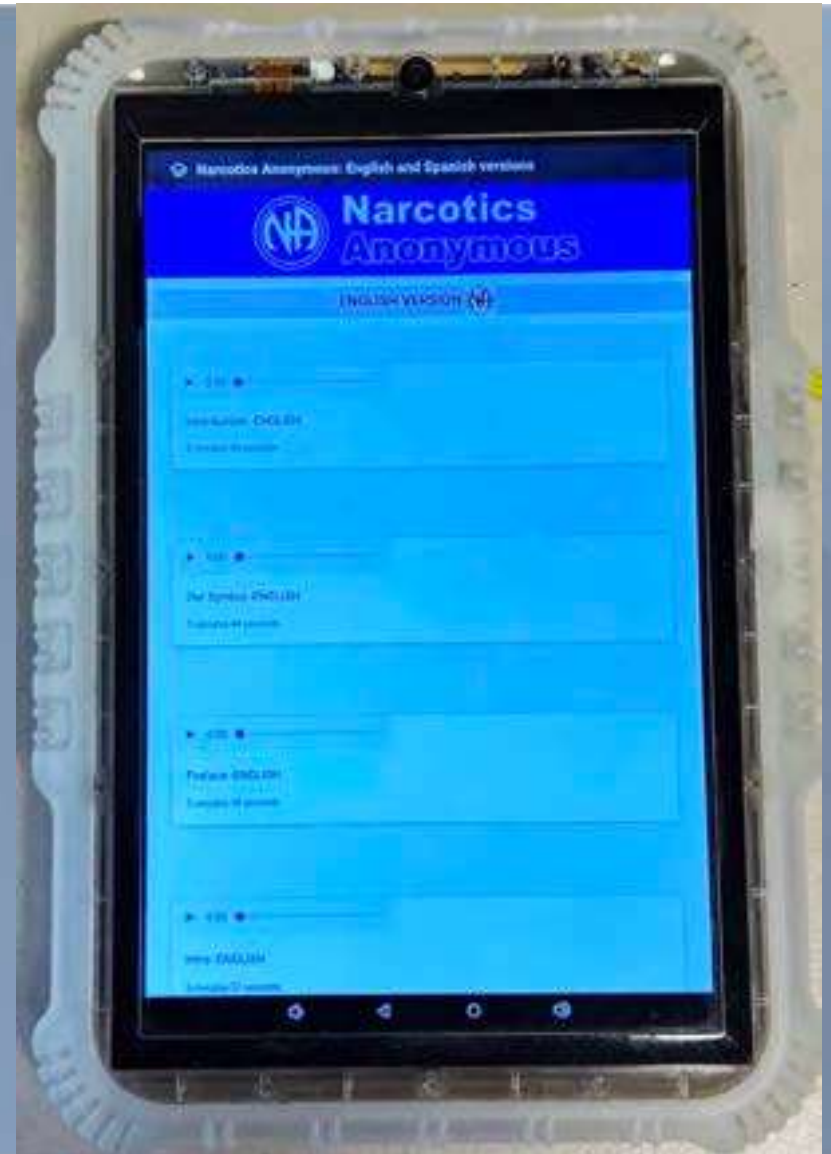
### Download





# **Inmate Tablets**

- Some facilities offer tablets to inmates
- NAWS clears the way to share NA literature
  - Audio BT
  - Pamphlets
  - Booklets
  - Intro Guide



# ***Fellowship Intellectual Property Trust***

## ***The purpose of the Trust is:***

**“to hold and administer all recovery literature and other intellectual properties of the Fellowship of Narcotics Anonymous in a manner that will help addicts find recovery from the disease of addiction and carry that message of recovery to the addict who still suffers, in keeping with the Twelve Steps and Twelve Traditions of NA.”**

# Carrying the Message in 100 languages

Members are welcomed to NA with keytags in **64** languages.

IP #1, *Who What, How, and Why* provides essential NA information in **57** languages.

The Basic Text in **39** languages offers addicts the opportunity for a new way of life.

- Afrikaans ○○○●
- American Sign Lang. (ASL) ○●
- Amharic ○
- Anglicized English ○●
- Arabic ○○○●
- Armenian ●
- Assamese ●
- Azerbaijani ○●
- Bengali ○○●
- Bengali (Bangladesh) ○●
- Bosnian ○●
- Braille ●●
- Brazilian Sign Lang. (Libras) ●
- Bulgarian ○○○●
- Chamseu ○
- Catalan ●
- Cherokee ○
- Chinese ○○○●
- Chinese Traditional ○
- Cree ●
- Croatian ○○○●
- Czech ○○●
- Danish ○○○●
- Dari ●
- Darja ●
- Dzongkha ●
- English ○○○●
- Estonian ○○●
- Farsi ○○○●
- Filipino ○○○●
- Finnish ○○○●
- French ○○○●
- Georgian ○○○●
- German ○○○●
- Greek ○○○●
- Gujrati ●
- Hawaiian ○
- Hebrew ○○○●
- Hindi ○○○●
- Hungarian ○○○●
- Icelandic ○○○●
- Indonesian ○○○●
- Innu-aimun ●
- Inuktitut/Inuit ●
- Irish (Gaelic) ○
- IsiXhosa ●
- IsiZulu (Zulu) ○○○●
- Italian ○○○●
- Japanese ○○○●
- Kannada ○○○●

- Kazakh ●
- Khmer ●
- Korean ○○○●
- Latvian ○○○●
- Lithuanian ○○○●
- Malayalam ●
- Malay/Bahasa Melayu ○○○●
- Maltese ○○●
- Manipuri ○○○●
- Maori ●
- Marathi ○●
- Mizo ○
- Mongolian ●
- Nederlands/Dutch ○○○●
- Nepali ○○○●
- Norwegian ○○○●
- Odia ○○●
- Papamentto ○●
- Pashto ●
- Polish ○○○●
- Portuguese ○○○●
- Portuguese (Brazilian) ○○○●
- Punjabi ○○●
- Romanian ○●
- Russian ○○○●
- Rwandian/Kinyarwanda ●
- Sardinian ○
- Sateeri-Maui ●
- Serbian ○●
- Sesotho ●
- Setswana ●
- Shona ●
- Sinhala ●
- Slovak ○○●
- Slovenian ○○●
- Spanish ○○○●
- Swahili ○○○●
- Swedish ○○○●
- Tagalog ●
- Tamil ○○○●
- Telugu ●
- Thai ○○○●
- Turkish ○○○●
- Ukrainian ○○●
- Urdu ○○●
- Uzbek ●
- Vietnamese ●
- Visayan/Bisaya ○●
- Welsh ○
- Yor'uk ○

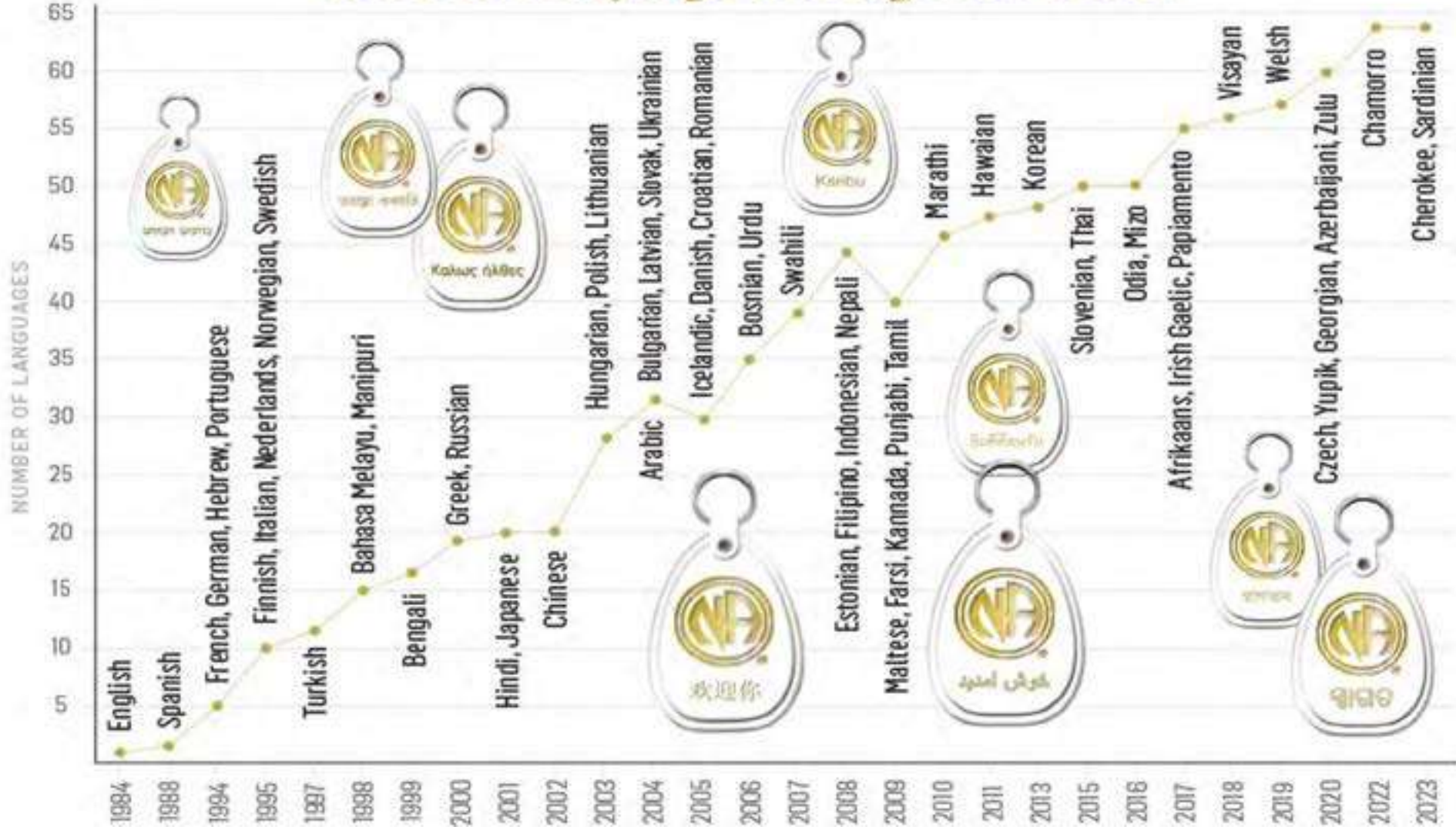


**Key**

- Keytag(s) produced in this language
- IP #1 is published in this language
- Basic Text is published in this language
- Recovery meeting, PSA, website, helpline, or local outreach occurs in this language

This color indicates the countries where there are no NA meetings.  
**Translations play a huge role in growing NA.**  
 NA literature is translated by local translation committees, or LTCs, made up of committed members who are native speakers. NA World Services supports the LTC, coordinates professional services, and publishes translated materials.

# Welcome Keytags Through the Years



# SOME OF OUR LATEST TRANSLATIONS

Living Clean  
Latvian

Dzīvot  
TĪRI  
Ceļš turpinās

HET WERKT  
HOE EN WAAROM  
It Works:  
How and Why  
Dutch

De Twaalf Stappen

IP #21,  
The Loner  
Tamil

IP No 21-TA  
தனிமையில்  
இருப்பது  
தனிமையில்  
கருதமாக இருப்பது  
இது கூடுதல் காலம் மீது  
அனைத்து அளவுகளில்  
அறிந்து கொள்ளும்  
பொருள். இந்த ஆறு  
நிலை கருத்து மூலமாக  
உள்ளும். மீதுமேல்  
முன்பு கருத்து மீது  
முன்பு கருத்து மீது  
முன்பு கருத்து மீது  
முன்பு கருத்து மீது  
முன்பு கருத்து மீது  
முன்பு கருத்து மீது  
முன்பு கருத்து மீது  
முன்பு கருத்து மீது  
முன்பு கருத்து மீது

Sponsorship  
Japanese

スポンサーシップ

IP#30,  
Mental Health  
in Recovery

Zdrowie  
psychiczne  
w procesie  
zdrowienia

Здоровье в  
выздоровлении

Russian

Polish

Un principio  
espiritual por día  
SPAD  
Spanish

Guiding  
Principles

PRINCIPI  
GUIDA

Italian

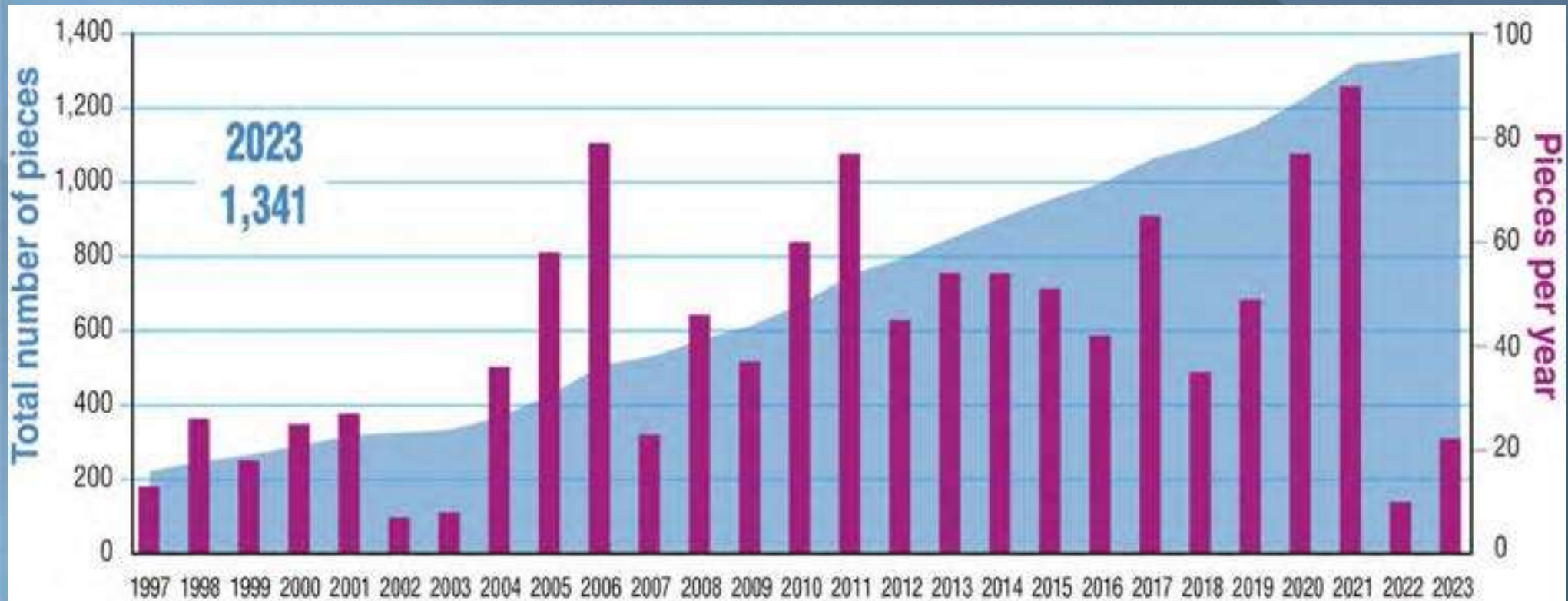
PRINCIPIOS  
ORIENTADORES

Portuguese  
Brazilian

ALAPELVE

Hungarian

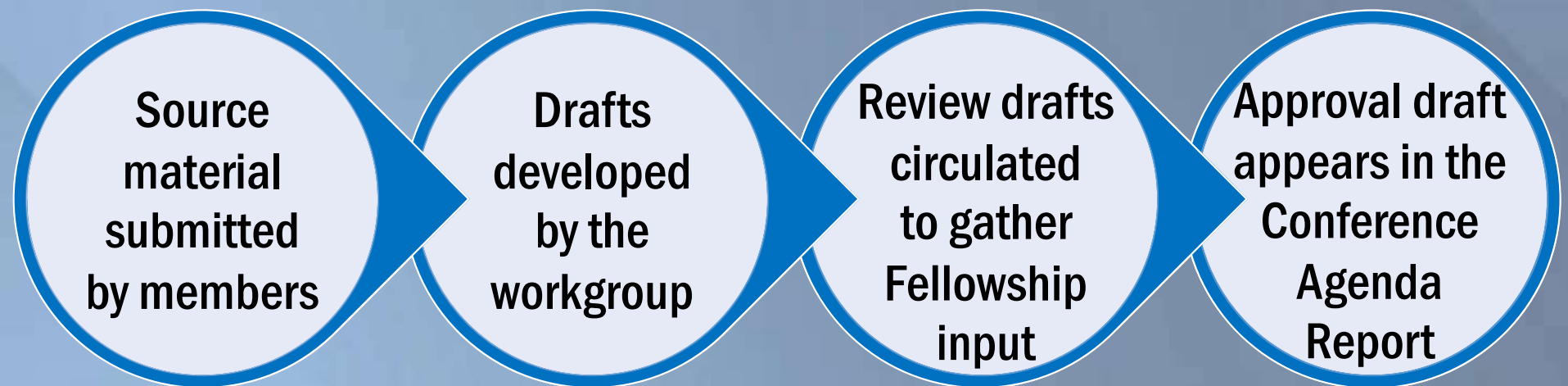
# Total Published Translated Items & Pieces Per Year for Fiscal Years 1997-2023



# **By addicts, for addicts**

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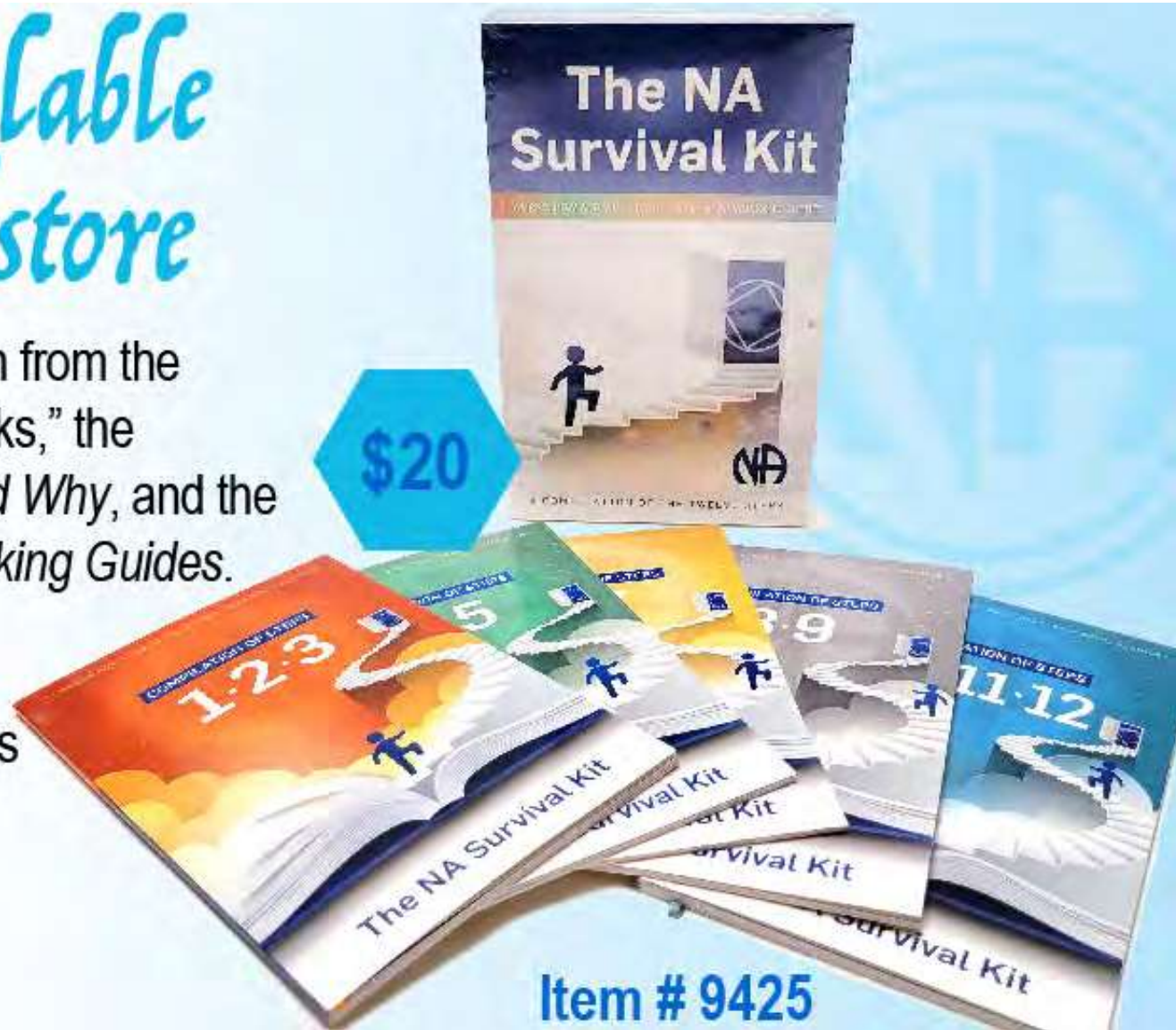
**(our literature development process)**



# Now available in the webstore

For each Step, there's a section from the Basic Text chapter "How It Works," the chapter from *It Works: How and Why*, and the chapter from *The NA Step Working Guides*.

The NA Survival Kit consists of five slip-cased sections:  
Steps 1–3, Steps 4–5,  
Steps 6–7, Steps 8–9,  
Steps 10–12.



Item # 9425





# **Services & Communication**

**NAWS has switched from an interface that lists meetings, to one that lists local websites and phonelines on the website and app.**



**Map pins show service body locations, not meeting locations**

**More information at [na.org/meetingsearch](http://na.org/meetingsearch)**

**CHECK  
THIS OUT...**



**[na.org/virtualmeetings](http://na.org/virtualmeetings)**

***NA World Services now maintains a list of virtual meetings around the world.***

**If you are involved with a virtual meeting or with your local meeting lists, please check to ensure that meetings are listed correctly.**

# Welcome to Narcotics Anonymous

What is our message? The message is that an addict, any addict, can stop using drugs, lose the desire to use, and find a new way to live. Our message is hope and the promise is freedom.

[Learn More](#)

[Find NA Near You](#)



[Read NA Literature](#)



[Online Store](#)



[Contribute](#)

[Need Help with a Drug Problem?](#)

[Resources for Members](#)

[Information for Professionals](#)



## Virtual Meeting Resources

This page contains links and resources to help addicts meet online or by phone. To share a locally developed resource, email [fama1@na.org](mailto:fama1@na.org).

[Virtual Meeting Starter Kit](#)

Home » Virtual Meeting Resources

[Click here to find virtual NA meetings](#)

[List or update virtual meeting information](#)

[Attendance Cards in Virtual Meetings](#)

[Securing Meetings on Zoom \(local resource\)](#)

▼ Virtual Meeting Basics

▼ Quick Start Guide

▼ Hybrid Meeting Resources

▼ Seventh Tradition

▼ On-screen Resources

▼ Resource Collections

▼ Miscellaneous

# na.org/virtual

### ▲ On-screen Resources

#### Literature:

- [How to access free recovery literature on na.org \(local\)](#)
- [Flier on available NA eLit \(NAWS\)](#)

#### Keytags and Chips:

- [Keytags in one file \(NAWS\) – English | Portuguese | Spanish](#)
- [Keytags in all languages available \(NAWS\)](#)
- [Chips in one file \(NAWS\)](#)

#### On-screen Meeting Formats:

- [Online Format Draft from The NorthStar Group \(local\)](#)
- [Virtual Meeting Slideshow Template from Toronto ASC \(local\)](#)
- [Arabic Virtual Meeting Format \(local\)](#)
- [Arabic Virtual Marathon Meeting Format \(local\)](#)

#### Miscellaneous Slides for Meetings:

- [Service Prayer slide: English | Portuguese | Spanish](#)
- [WCNA slide](#)
- [WCNA Volunteering](#)
- [Vision for NA Service slide](#)
- [How to Stay Informed](#)
- [Media Page slide](#)
- [New Meeting Finder slide](#)
- [eLit slide](#)

#### World Service Contributions:

- [Text to Give](#)
- [QR code \[www.na.org/contribute\]\(http://www.na.org/contribute\)](#)
- [QR for Quick donation slide](#)
- [Why Contribute JPG: English | Portuguese | Spanish](#)

VISIT  
[na.org/virtual](http://na.org/virtual)  
or  
[na.org/toolbox](http://na.org/toolbox)  
to download!

**Virtual Meeting Basics**

**Contents**  
(Hit below is linked to appropriate page in document)

**SECTION ONE – Getting Started**

- Introduction
- Choosing a meeting platform
- Choosing a meeting format
- Listing meeting information
- Service positions for virtual meetings
- Tips for attending a virtual meeting

**SECTION TWO – Administering a Virtual Meeting**

- Keeping a virtual meeting secure and dealing with disruption
- Maintaining personal anonymity
- Practicing the Seventh Tradition
- Distributing literature and keylogs
- Signing meeting attendance cards
- Hybrid meetings
- Group business meetings

**SECTION THREE – The Atmosphere of Recovery**

- Meeting etiquette
- Welcoming newcomers and helping them get connected
- Sponsorship
- Making meetings accessible for members with additional needs

**Virtual Meetings and the NA Service System—February 2022**

The role of virtual meetings in the NA service system is outside the scope of this piece but is an ongoing discussion topic in the fellowship. When asked about virtual groups in an online survey in March, 2021, 81% of the NA members that replied said that they believed that virtual meetings can meet the criteria to be NA groups.

Based on Fellowship input, the World Board plans to offer a motion to be considered at the 2023 World Service Conference. In the meantime, the board encourages local service bodies to continue to reach out and embrace virtual meetings.

Virtual groups will be a topic of discussion at the World Service Conference in 2023 and it is planned to offer a motion that formalizes their status within NA at that time.

[This information will be updated after the 2023 WSC]

August 2022

**Quick & Easy Guide**

**Virtual Meeting Basics**

**1. Choose a meeting platform**  
Consider cost, accessibility, ease of use, and the features it offers.

**2. Decide on a day, time, and meeting format**  
Groups use a variety of formats to enhance the atmosphere of recovery in their meetings.

**3. Set up options for the Seventh Tradition**  
Virtual meetings are free to practice the principle of self-support.

**4. Atmosphere of recovery in our most valued Tradition Two**

**5. Newcomers being welcomed and sponsors?**  
Newcomers may need some help to get connected and build relationships in NA.

August 2022

**SECTION ONE – Getting Started**

**Introduction**  
This piece of service material contains guidance on a range of topics related to setting up and administering virtual meetings. It is intended to be offered by NA groups which they reside, virtual meetings enable them to...

meetings took place over and allowed for a structured agenda remains the same suggestions in the booklet.

of NA members. These access to ways to feel

issues for in-person make the decision, it hence of how the various

es?

Similar guidance using for its meetings.

or simplifying these or recovery topic. It

August 2022

ice Tools

some of those positions may be why. Meetings that use an online app and to take over the

## Locally Developed Service Material

This is a compilation of locally developed material that NA service committees have decided to share. Although this material is not formally approved or endorsed by NA World Services or the World Service Conference unless clearly designated otherwise, it is presented as a resource so that NA service bodies might benefit from others' experience and work. Anyone is free to download, use, or adapt any of these materials as your local service committee sees fit. Please look in the subheadings for files in languages other than English.

# na.org/localresources

Home > Service Material > Locally Developed Service Material

If your area or region wishes to share locally developed resources, please send them to [fmail@na.org](mailto:fmail@na.org), and we will post them on the site. NA World Services reserves the right to remove any item from this area without exception.

▼ Addressing predatory, disruptive, or violent behavior

▼ Conventions & Events

▼ CBDM

▼ Groups

▼ Financial, Legal, and RSO

▼ Guidelines, Bylaws, etc. (ASC, RSC, & Subcommittees)

▼ Miscellaneous

▼ NA Logos (Please Read FIPT Bulletins 1 and 3 before downloading files)

▼ Newsletters

▼ Public Relations (PR/Pt, Phoneline, PSA, H&I, Inmate Step Writing)

▼ Planning

▼ Rural Service Resources

▼ Service System

▼ Technology

▼ Trusted Servant Training & Elections Resources

▼ Workshop Resources

▼ Local Service Resources in Other Languages (French, Hebrew, Portuguese, and Spanish)

▼ Zones

# Web Meetings



*Public Relations*



*Hospitals & Institutions*

**Email [pr@na.org](mailto:pr@na.org) for more info!**



# Webinars

Join us for a webinar on **31 October**  
11 am PDT

## Virtual Meetings

We will hear about best practices. Then have a Q&A session.



Please join us **4 September**  
11 am - 1 pm

## Creating a Safe and Welcoming Atmosphere In NA web meeting

help celebrate WORLD UNITY DAY

Web meeting ID: 848 7902 8236 Passcode: 1953

Hear inspiring stories from around the world about **Sponsorship**

Join us for a webinar to celebrate Sponsorship Day!

Web meeting ID: 836 9027 7425 Passcode: 1953

**19 March**  
11 am - 1 pm PDT

## How do we attract members to service?

Please join us for a webinar. We will hear from members around the world and have time for questions.

Webinar ID: 826 9114 3030 Passcode: 1953

**9 July**  
11am-12:30pm PDT (18:00-19:30 GMT)

Please join us for a webinar about new ideas for Fellowship development.

We will hear from members around the world and have time for questions.

*Fellowship development is planting a seed of hope.*



**20 March**  
11 am - 1 pm PDT

Come see for yourself!

## Current activity at NA World Service aka NAWWS

You've seen it at our other service meetings. Now you can see it on a webinar.

Webinar ID: 948 1479 3018

**5 November**  
10-11:30am PST (17:00-18:30 GMT)

## Please join us for an open webinar on Public Relations

We will hear from members around the world on these topics:

- Starting PR committees
- PR efforts outside the US
- Collaboration of PR & H&I
- Gratitude and joy with PR service

Webinar ID: 864 4205 2497

**1 May**  
11 am - 1 pm PDT

## Hear inspiring stories from around the world about carrying our message.

FD webinar to celebrate

Webinar ID: 912 7436 9774

**10 November**  
3-4:30pm PST (21:00-00:30 GMT)

## Please join us for an open webinar on H&I (Hospitals & Institutions)

We will hear from H&I trusted servants around the world on these topics:

- How to attract members back to H&I service
- How to handle the rotation of institutional officers
- Collaboration of H&I and PR
- Adjusting to the impact of COVID related requirements

Webinar ID: 840 7214 6490

**19 December**  
11 am PST

## Carrying the Message Effectively and Virtually

Join us for a webinar on PR service that supports virtual H&I efforts to carry the message to jails, prisons, and parolees.

Webinar ID: 989 0974 5931

[na.org/webinar](http://na.org/webinar)

# www.wsoiran.org

خانه اسان | معرفی و تاریخچه | برای پیام | اطلاعات و کادر | گزارشات | مطالب و جزئیات ترجمه شده | نشریات | محصولات | فروش | تعارف با ما



نظر سنجی درمان جایگزین یا دارو - تا آنجا که به NA مربوط  
من شود.



نظر سنجی عضویت ۲۰۲۴

## Fellowship Development Resources

Fellowship Development is an umbrella term for the many ways service bodies help to grow NA. From local service workshops and outreach campaigns to trips overseas to help addicts launch NA groups in their own communities, Fellowship Development ultimately aims to carry our message to more addicts.

Home » Fellowship Development Resources



### How to Start an NA Meeting

Guide for addicts seeking to launch a new NA meeting.



### PR Resources

Guidance and tools for helping increase NA's public reputation to help more addicts hear the NA message.



### Service Basics

Short, digestible guides to different types of NA service.



### Workshop and Issue Discussion Material

Information and materials for conducting local workshops about Fellowship-wide issues.



### Rural Service Resources

Tools for carrying the message to addicts in remote areas.



### Fellowship Development Videos

Videos showcasing the growth and development of NA around the world.



### Maps, Diagrams, and NA's Growth

Material illustrating how NA members and NAWG work together to bring the message of hope to addicts worldwide.



### Webinar Archive

Recordings of addicts sharing their experiences and information about service topics.



### Locally Developed Service Material

Resources shared with NAWG by local service committees to inspire and guide local service everywhere.

[na.org/fdresources](https://na.org/fdresources)  
[na.org/videos](https://na.org/videos)  
[na.org/maps](https://na.org/maps)

# na.org/videos

## Fellowship Development Videos

Videos showcasing the growth and development of NA around the world.

Home » Fellowship Development Resources » Fellowship Development Videos



Video of the NA Fellowship Growth and Development from 1953-2023

- English
- Portuguese (Brazil)
- Japanese
- Russian
- Spanish



NA World Services provider support for more than 72,000 meetings in 143 countries

- Where your contribution goes
- Where your contribution flows



Audio Basic Text Videos

- Arabic
- French Canadian
- Greek
- Hebrew
- Hungarian
- Portuguese Brazilian
- Russian
- Spanish
- Thai



- Video describing FD efforts around the world (September 2021)
- Video of Service Day Webinar on FD
- FD trip in South Justice video
- Thank you to NAWIS from NA Indonesia video
- Sech Edition Basic Text finally available in French!
- The effect of having the Basic Text in Portuguese (Brazilian) video

## Maps, Diagrams, and NA's Growth

Material illustrating how NA members and NAWIS work together to spread a message of hope to addicts worldwide.

Home » Fellowship Development Resources » Maps, Diagrams and



### Languages of NA Map

- English
- Spanish



### World Regional Map (1997)

- English
- Farsi
- French
- German
- Portuguese
- Russian
- Spanish



### Zonal Map

- English
- Portuguese (Brazilian)
- Spanish



### Translations Process Diagram

- English



### Service Structure Diagram

- English

# na.org/maps



### NAWS Budget Categories

- English
- Portuguese (Brazilian)
- Spanish



### A Victim for NA Service

- English
- Farsi
- French
- Portuguese (Brazilian)
- Spanish



### Meeting Counts 2009-2023

- English
- Farsi
- French
- Portuguese (Brazilian)
- Russian
- Spanish



### Miscellaneous

- Video of NA's Growth
- Zonal Snapshots
- Reeling Timeline
- Basic Text Timeline

**18,320**

registered members

including

**1,206**

newcomers

**37,563**

total connections for audio stream

for translating in

**7**

languages and hard of hearing

**57**

countries represented

**~9,000**

Membership Surveys collected

almost

**11k**

members used the app

# WCCNA

## BY THE NUMBERS

*These numbers may change as we continue to resolve data from the convention*

Unity Day meeting

**10**

institutions gave Shout-Outs

**\$33,869**

Seventh Tradition collected

at least

**ONE MILLION**

hope shots

**38**

**41**

entertainers (including all bands, DJs, and comedians)

**672**

Basic Texts handed out

**460**

recurring contributions started

**126**

program hours

**191**

total speakers

89 recovery workshops

7 main speaker meetings

5 World Board Forums

6 Power of Loving Service workshops

6 Public Relations Forums

Please take a few minutes to fill out the 24 question survey at [na.org/survey](http://na.org/survey)

The Membership Survey allows us to learn more about who has heard our lifesaving message and where we can better focus our efforts.



Membership Survey



Narcotics Anonymous World Services, Inc.  
PO Box 9999 - Van Nuys, CA 91459 USA  
Tel. +1/818.773.9999 Fax +1/818.700.0700 Web: [na.org](http://na.org)  
© 2007 Narcotics Anonymous World Services, Inc.

**As a result of the COVID pandemic, to suspend the World Convention of NA (WCNA) rotation policy after 2024, to allow the World Board to determine what is possible and practical moving forward and then seek approval from conference participants.**



# Virtual Service

Future of  
the WSC



[na.org/subscribe](http://na.org/subscribe)  
[na.org/nawsnews](http://na.org/nawsnews)



# **New Survey about Step Working Materials**

## **[www.na.org/survey](http://www.na.org/survey)**

---

We are embarking on this survey so that we can hear from the wide world of NA about what members want, need, and don't want in new or revised Step working material.

Of course, we have Step working material already, but NA members work Steps a lot! And we take a variety of approaches.

Many members have asked for more or different material and the World Service Conference prioritized this for discussion.

# For more information

- **NAWS News:** [na.org/nawsnews](http://na.org/nawsnews)
- **Annual Report:** [na.org/ar](http://na.org/ar)
- **About Us:** [na.org/aboutus](http://na.org/aboutus)
- **Projects & Surveys:** [na.org/projects](http://na.org/projects)
- **World Service Conference:** [na.org/conference](http://na.org/conference)
- **FD Resources:** [na.org/fdresources](http://na.org/fdresources)

A complete list of short URLs is posted in Miscellaneous on [na.org/maps](http://na.org/maps)



# Join us on Instagram

@narcoticsanonymous & @naglobalevents

Send us your pictures, memes, event flyers, and ideas for posts:

- If they are your creation or in the public domain
- Don't show members' faces
- Have wide interest to NA around the world.

***Share your joy***  
***socialmedia@na.org***



Asia Pacific Forum Public Relations  
and Fellowship Development  
in Bogor, Indonesia





# Questions and Answers