

It's been months since the last *NAWS News*, and we've been busy!

We threw a party for more than 18,000 of our friends (the World Convention), pressed ahead on a variety of projects, took next steps in the planning process, and published the report for the Interim World Service Conference. There's a lot! Read on...

## MEMBERSHIP SURVEY

Every time we have a World Convention, we renew our membership survey. It's the only way we get accurate, up-to-date, firsthand knowledge about our members. This helps us understand more about who is reached by the message we carry. Professionals need data to "prove" what we as members know—NA works. [The Membership Survey](#) is posted on [na.org/survey](http://na.org/survey).

The membership survey is how we collect the data that informs the *Membership Survey Pamphlet*, which is a vital PR tool. The last *Membership Survey Pamphlet* was published in 2018 and was made available in 11 languages. It remains useful around the world, but it's time to update the information to reflect NA today.

The professionals who do or do not refer addicts to Narcotics Anonymous learn who we serve and what we do through that pamphlet, and in concert with our other PR tools it helps them to understand that we are "a viable program of recovery," in the words of our Vision Statement.

Please fill out the (totally anonymous) survey online before the end of January.

**Let Your Voice Be Heard**  
(we are listening)  
[na.org/survey](http://na.org/survey)

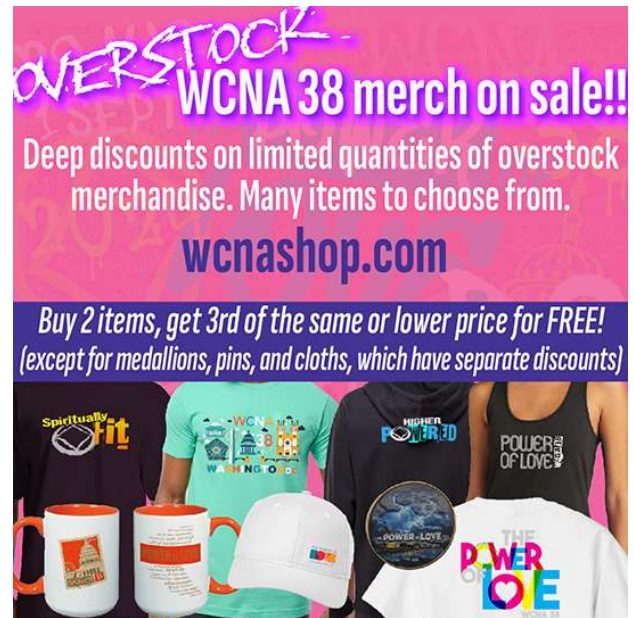


**Membership Survey** — this survey allows us to learn more about who has heard our lifesaving message and where we can better focus our efforts

**Virtual Service Basics** — provide input on an outline for the tool about virtual services in NA

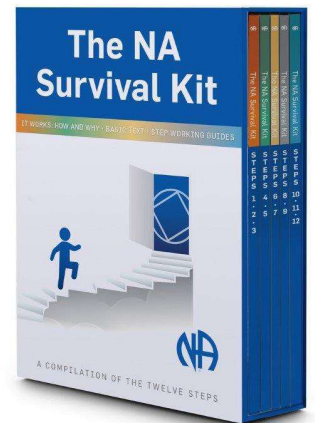
**New or Revised Step Working Material** — tell us what you want, need, and don't want in new or revised Step working material

**WCNA Survey** — what factors lead you to attend or not attend a World Convention; please provide perspective for discussions and decisions



## NOW AVAILABLE

**The NA Survival Kit** is available now from [na.org/webstore](http://na.org/webstore). The Basic Text tells us, "The steps are our survival kit." The new NA Survival Kit contains all of the book chapters on the Steps. Chapters from the Basic Text, *It Works: How and Why*, and the *Step Working Guides*—with the questions numbered—are bundled into five slip-cased books. Item #9425, \$20.



Translations are coming soon—Farsi and Spanish will be released shortly, with Brazilian Portuguese, Russian, and Swedish right behind, and more to come!

## PROJECT UPDATES

**New or Revised Step Working Material:** This was prioritized in the 2023 CAR survey and selected as a project focus by the conference. But Step Working Material is a pretty broad heading. What does the Fellowship want? Tell us your perspective: [na.org/survey](http://na.org/survey)

**Virtual Service Basics:** We created a focus group by inviting everyone who expressed an interest in the project through the volunteer form. That focus group helped shape an outline which is posted with an input survey form

at [na.org/toolbox](https://na.org/toolbox), as well as at [na.org/survey](https://na.org/survey), where all of our input forms and surveys are posted. We are excited for this new piece that reflects our evolution as a Fellowship, supports members using virtual tools to carry the message, and helps online groups connect to the service system and NA as a whole.

On a related note, **Electronic Funds (Money Management)** fills an important need for groups and service bodies across the Fellowship. It was created for one of the Power of Loving Service workshops at WCNA and has been posted alongside the WCNA workshop Dear Prudence, which you'll find in the Service Workshop Section of [na.org/idt](https://na.org/idt) and on the virtual meeting resources page ([na.org/virtual](https://na.org/virtual)).

**Future of the WSC:** This workgroup has met twice since the last *NAWS News*. The workgroup, composed of members selected by zones (one per zone plus Iran), is largely a “think tank” that discusses issues related to evolving the WSC and its work. Their ideas have helped shape proposed changes to the *CAR* survey process (see the Interim WSC Report) as well as a couple of conference participant (CP) web meetings.

## COMING SOON

**IP #21 Revision:** Everyone who expressed interest in the project on the [focus group volunteer form](#) was invited to participate in an online focus group. Input from that very productive meeting, along with the survey results from the previous conference cycle, have shaped the revision. A review draft and input form will be posted in February at <https://na.org/naaws-projects-and-surveys/revising-ip-21-the-loner-staying-clean-in-isolation/>; we look forward to hearing what you think.

**H&I Basics Revision:** The NAWS PR team hosts a regular web meeting of folks who do area/regional/zonal H&I (join by contacting [handi@na.org](mailto:handi@na.org)); those meetings helped call attention to the need to revise *H&I Basics*. Along with the input from those meetings, the project is using the [focus group volunteer form](#) to create focus groups for the *H&I Basics* revision. A meeting with the members interested in *H&I Basics: Corrections* was held last month, and a focus group with those interested in *H&I Basics: Treatment* will be held in January. As World Board–approved material, the drafts will be posted for a three-month delegate review, revised if the input indicates the need, and then finalized by the board.

## PLANNING

As you probably know, a collaborative planning process has been taking shape at WSC. We had been discussing this as a conference for years, and this cycle we have been able to fully engage this planning process for the first time.

At WSC 2023, conference participants compiled a list of factors inside and outside NA that affect our ability to carry the message. Using a survey between July and November of last

year, CPs prioritized that list (results posted [here](#)). Between February and May 2024, in a series of online workshops, every zone identified challenges associated with each factor and prioritized possible solutions (results posted [here](#)).

Since the last *NAWS News*, we wrapped up the planning sessions at all the zones. The World Board (WB) met in person in June to discuss the zonal results, fill in ideas about other factors that had been discussed at and after the WSC, and talk about the planning process in general. The **July report** from the WB details their discussion. It is posted on the conference page along with other planning reports from this cycle. Some of the WB discussion led to the motion in the Interim WSC Report about the *CAR* survey.

In January, when the World Board meets in person, they will talk about how to keep the planning process as collaborative as possible as we take the next steps—to be discussed together with other conference participants at the Interim WSC meeting.

## INTERIM WORLD SERVICE CONFERENCE (WSC) 2025

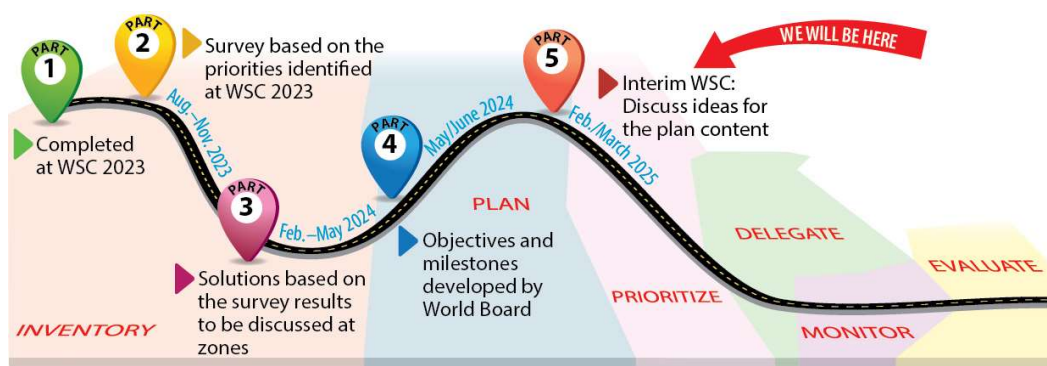
**Online: 28 February & 1 March 2025**  
**11am-1pm & 2pm-4pm, Pacific Time**

The 2025 Interim WSC online meeting will be the first of its kind: Although the WSC held an interim meeting as an emergency measure during the global shutdowns, this interim meeting has been planned as part of an intentional three-year cycle. We know we have a lot to learn together about how best to make use of an interim meeting.

The Interim WSC Report has been posted on [the conference page](#). It includes twelve motions, which is more than we had hoped. Most of these motions are carryovers from WSC 2023. The ideas in the motions were initially intended to be addressed in some form during the Moving Forward session of WSC 2023. Because that did not happen, the motions are being offered now.

As we explained in the report:

We had hoped for fewer motions, but everything ... is either legally necessary (e.g., the proposed budget and the motion to extend the current travel policy until the end of the cycle), or related to the operation of the 2026 WSC (e.g., the motions related to amendments and to nomination processes). Discussing and deciding on these process motions at the Interim WSC will help take some strain off the in-person WSC.





Immediately following their 7 December web meeting, conference participants will be e-pollled to determine which of the twelve motions they wish to address at the interim meeting. The 2025 Interim WSC meeting will include the conference population only: seated delegates, alternates, World Board members, translators, Human Resource Panel members, the WSC Cofacilitators, and support staff. Others who are interested will be able to listen to the meeting via a Mixlr livestream, as was the case for the 2023 World Service Conference and 2022 interim meeting.

## WORLD CONVENTION OF NA (WCNA)

What a party! It is always a delight to gather and celebrate the miracle of recovery, but after five years we were especially glad to see so many NA members and to hear the worldwide message of hope on a grand scale once more. It was an amazing event. Of course, it wouldn't have been possible without the many, many members who gave tirelessly in service to the event. The volunteers who carried a strong message, heavy boxes, and loving hugs demonstrated the Power of Love over and over again. Hearty thanks to all the volunteers, and deep gratitude to the WCNA workgroup who devoted many months to making WCNA 38 great.

And yet. The working budget for WCNA 38 had a projected break-even point of 24,000 people, which, given the fact that more than 21,000 registered for WCNA 37, seemed realistic—maybe even conservative. To our surprise, however,

Keep sending us pictures of your events by using the [photo upload form](#) posted at [na.org/wcna](#). We use the photos in displays, videos, and workshop materials. We can't be everywhere, and we need your help to capture the beauty of our worldwide Fellowship.



we registered only 18,320 including newcomers. With fewer than 17,000 paid registrants, registration numbers were well below our conservative expectations. It was the lowest number of onsite registrants in memory. That difference between projected and actual attendance translates to expenses over income of slightly under one million dollars. Expenses seem to be very close to what we anticipated, but income was not. It was a very successful event by many measures, but not financially. We don't have final numbers yet, but will report them as they are finalized.

We are curious: What drove your decision to attend or not attend WCNA? Would one or two factors have changed your mind? And how can we plan events that serve and celebrate our membership sustainably? There's a survey at [na.org/survey](#). We would be very grateful to hear from you, whether or not you attended.

In 2023, the WSC suspended the WCNA rotation policy. The World Board is now looking at what is possible, practical, and prudent for the future of the World Convention. We will discuss options at our January 2025 in-person meeting and, when we develop a recommendation, seek approval from conference participants.

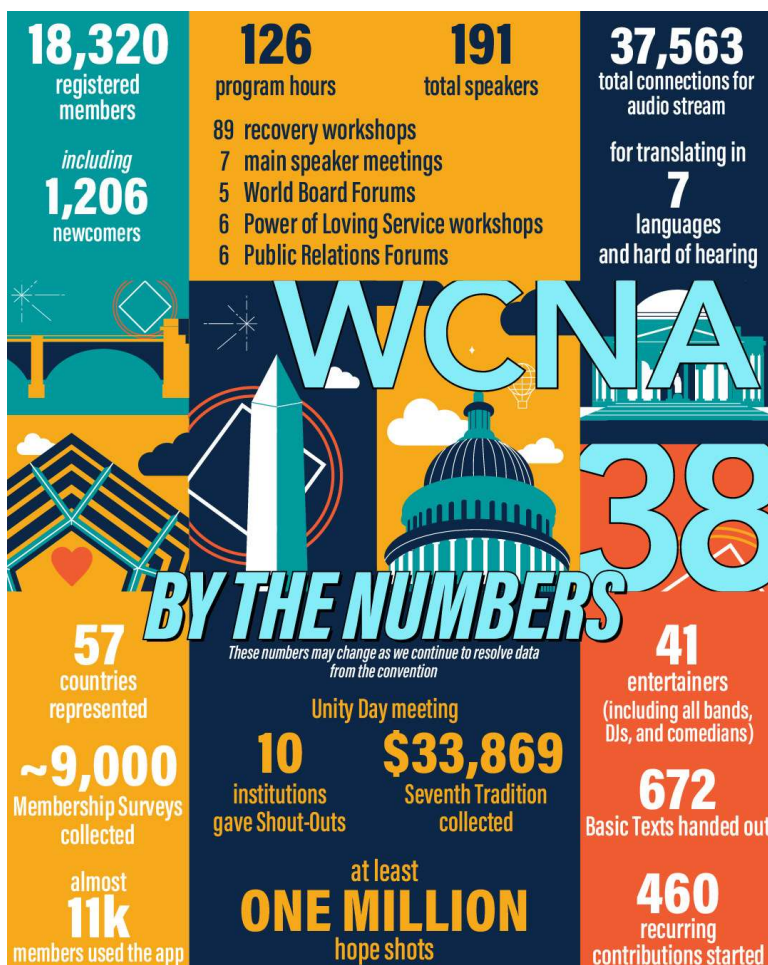
**Also: Leftover WCNA merchandise is on sale!** Deep discounts on cool stuff, just in time for gift giving. Get it while supplies last: [wcnashop.com](#)

## ISSUE DISCUSSION TOPICS (IDTs) AND WORKSHOPS

Fresh workshop materials—including WCNA workshops and more—are now available at [na.org/idt](#). These session profiles can be an excellent resource for local learning days and service events, and also offer great ideas to think through your local planning processes, social media practices, and more. There are input forms posted at [na.org/survey](#) for each of the Issue Discussion Topics: If you organize a workshop, please remind those who attend to share their thoughts via the survey forms.

Your input on topics such as Dealing with Disruptive and Predatory Behavior or DRT/MAT as It Relates to NA could help shape future resources. Gender-Neutral and Inclusive Language in NA Literature is an ongoing conversation and will be the focus of a project offered for approval at WSC 2026. Let us know what you think!

We have already gotten input that will prompt us to revise at least one IDT session profile (Reimagining and Revitalizing NA Service Bodies). Do you have ideas for revisions? We're all ears: [wb@na.org](mailto:wb@na.org).



We are also planning a series of general web meetings to workshop the IDTs. We think they'll be useful in gathering input, and also in demonstrating the workshops for those who might be a little nervous about facilitating them locally. We'll email everyone when dates are set.

## NEW WEBSITE

Oh my goodness, there was So Much Drama in the weeks preceding WCNA, when the na.org website crumbled. The infrastructure was old, and had been held together for years through ingenuity and patchwork. We knew it was due for replacement but hoped to hang on through the busy summer. A series of malware attacks and some old-fashioned bad luck took the whole thing down at exactly the wrong moment.

Those who had expressed interest in IT on the focus group volunteer form were invited to be part of a focus group to frame a new website, and our IT team was intrepid (and tired!), building the new site at the same time as the WCNA app. Have you looked around the new site yet? It's updated and beautiful, and still being improved even as we are using it. The Search function is coming soon (perhaps by the time you read this), and we invite more input if you have concerns or ideas: [webmaster@na.org](mailto:webmaster@na.org).

*Meanwhile, please check and update all links to any part of the na.org website you may have on your local website, virtual meeting, or communications. It is likely that some or all of your old links are now broken. Let us know if you need help updating.*

## HUMAN RESOURCE PANEL REPORT

Hello to all from the Human Resource Panel (HRP). We are looking forward to the upcoming Interim WSC. Motions 10 and 11 in the [Interim WSC Report](#) are related to the practices we used last conference cycle (2020–2023) to identify and nominate WSC trusted servants. Decisions on these two motions were delayed at the 2023 WSC. These motions recognize the RBZ process as the WSC's preferred method for selecting trusted servants, supported by statistical information going back to 2006, available in the [2023 HRP Report](#). Essentially, these motions codify the use of the RBZ process as the exclusive path to forward nominees to the WSC.

We hope you'll help us raise awareness about the responsibilities of regions and zones to identify potential future WSC trusted servants and recommend them through the RBZ process. Leadership identification materials, including a workshop session profile, have been posted on the HRP section of the [World Service Conference webpage](#). We ask regions and zones to consider using this session profile, RBZ tools, and your own process, to identify and recommend members as potential trusted servants at future WSCs.

We are currently accepting RBZ recommendations. We have developed a resource packet to assist service bodies in your deliberations and evaluations. It is posted in the HRP section of the [World Service Conference webpage](#). The online form for RBZ candidate submissions, linked [here](#), is to be completed by **a member of the service body, not the candidate**. The deadline for submitting RBZ recommendations is 30 September 2025.

For more on this, and all our work this conference cycle, you may want to review the [January 2024 NAWs News](#) HRP report, the materials from the May 2024 CP web meeting posted in the CP Dropbox, and our 25 September 2024 conference participant eblast.

## \* Odds & Ends \*

- \* We're on Facebook! Look for [@naworldservices](#). Our social media presence continues to expand: We have more than 28,000 followers on Instagram! Find us on Facebook at [@naworldservices](#); on Insta at [@narcoticsanonymous](#) and [@naglobalevents](#).
- \* We are pleased to announce that Rich Roy has joined the NAWs staff as our new H&I assistant, to take over from Bob Schott, who is planning retirement. We wish Bob all good fortune in his next chapter.
- \* WSO-Europe is up and running again. Shipping delays are gradually improving, but the process is still slow and we apologize for that. We are processing orders from Chatsworth, CA, and shipping from Brussels. We are grateful for your patience as we seek a sustainable remedy.
- \* Translations continue to barrel ahead. Since the last issue of *NAWS News*, we've published *A Spiritual Principle a Day* in Farsi and Spanish, the *Sponsorship* book in Japanese, and the ePub Basic Text in Hebrew, as well as IPs and booklets in five languages, the *PR Handbook* in Brazilian Portuguese, and keytags in Innu.

**We welcome your ideas and input: [worldboard@na.org](mailto:worldboard@na.org)**