



WORLD SERVICES

NAWS UPDATE

The latest from NA World Services with updates on projects and WCNA 38 and much more!

Outline



Introduction



WSC 2023



Resources / Invest in Our Vision



Literature / Carrying the Message



Services & Communication



Questions and Answers



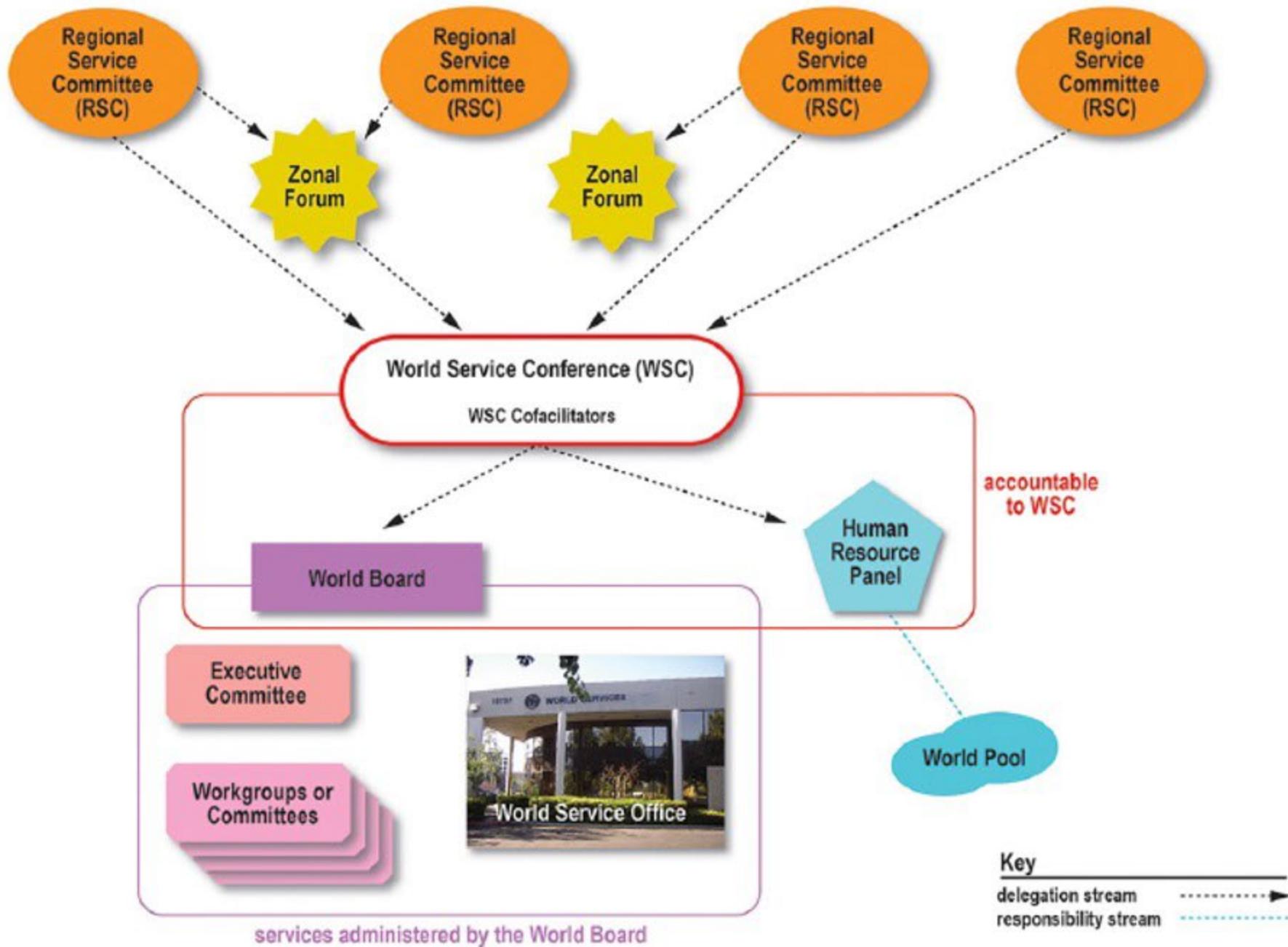
Introduction

What is NAWWS?

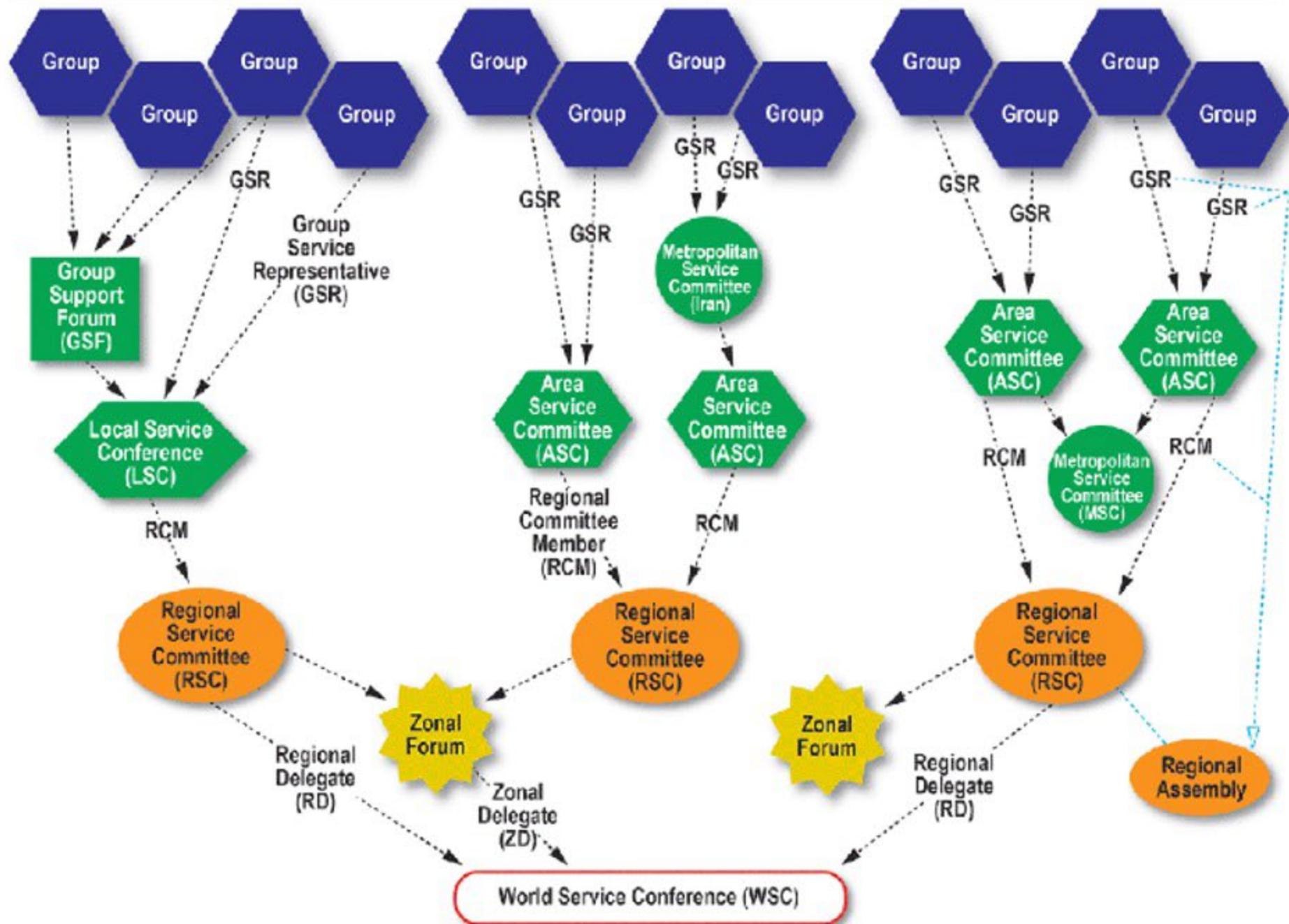
AKA Narcotics Anonymous

World Services

NA World Services



NA Service Structure *with possible options that can be combined*



The basic purposes of our World Services are...

communication, coordination, information, and guidance.

We provide these services so that our groups and members can more successfully carry the message of recovery and so that our program of recovery can be made more available to addicts everywhere.

A Guide to World Services in NA



**Narcotics Anonymous
World Service Office**
Chatsworth, California, USA

NAWS has two branch offices
*One in Brussels, Belgium, and the other
in Tehran, Iran*



Two distribution centers
*One in Mississauga, Ontario,
Canada, and the other in
Bangalore, India*





WSC 2023

Here are a few of the highlights.



There were **139 voting members** participating at WSC 2023:

- 126 delegates
(120 RDs, 6 ZDs)
- 13 World Board members

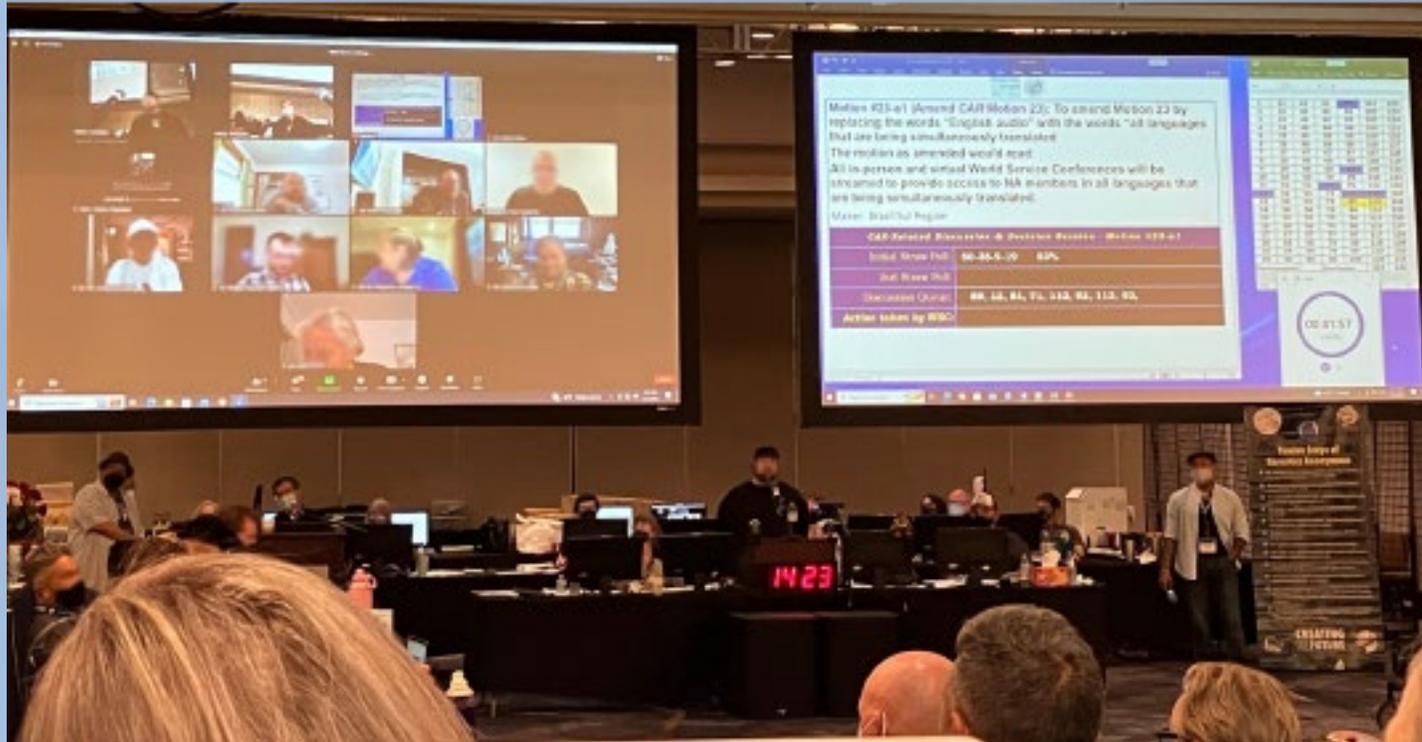
There were also:

- 103 alternate delegates
- 4 HRP members
- 2 cofacilitators
- 5 in-person translators
- additional virtual translations

There were 179 men and 63 women among delegates, alternates, and WB.



First truly hybrid WSC!



The virtual participants who joined the conference were:

- 11 RDs
- 2 ZDs
- 1 World Board member
- 25 alternates

**The Serenity Prayer being read
in 28 languages from the
2023 World Service Conference**



**Conference participants were
from 45 countries, and spoke
28 languages.**

This is based on Serenity Prayer
languages at the close of the
First Things First session.

The 2023 WSC Serenity Prayer can be heard on
the NAWS Instagram page @narcoticsanonymous,
posted on 12 May 2023.

WSC 2023 made the decision to seat five regions:

- Brazil Central
- Iran Region #1
- Nordeste Brazil
- Rio Grande do Sul
- Thailand



**For the first time in NA history,
the majority of delegates to the
World Service Conference are
from outside the USA!**

**134 regions and zones are now
seated at the WSC.**

*66 of them are from the US, and
68 of them are from other places
around the world.*

Interim WSC meeting

28 February & 1 March 2025

11am-1pm & 2pm-4pm, Pacific Time



There are currently
149 voting members:
128 regions, 6 zones, 15 WB
*(Besides the 5 new regions,
2 new board members
were elected at WSC 2023)*

There will be a Mixlr link for
anyone who would like to listen.

[na.org/conference](https://www.mixlr.com/na.org/conference)

*(link will be posted shortly
after a given session begins)*

Languages available: English,
Spanish, and Portuguese Brazilian

A Vision for NA Service

All of the efforts of Narcotics Anonymous are inspired by the primary purpose of our groups. Upon this common ground we stand committed.

Our vision is that one day:



Every addict in the world has the chance to experience our message in their own language and culture and find the opportunity for a new way of life;



Every member, inspired by the gift of recovery, experiences spiritual growth and fulfillment through service;



NA service bodies worldwide work together in a spirit of unity and cooperation to support the groups in carrying our message of recovery;



Narcotics Anonymous has universal recognition and respect as a viable program of recovery.

Honesty, trust, and goodwill are the foundation of our service efforts, all of which rely upon the guidance of a loving Higher Power.

CREATING OUR FUTURE





Regions Around the World

72,215 Weekly Meetings* Worldwide

Data is based on regional/zonal reports to WSC 2023 and NAWs database when available. Map not intended to be geographically accurate.

*Meeting numbers include both in-person and virtual meetings. Virtual meeting numbers were drawn only from regional reports and many may be missing.



USA—23,511

*New WSC Participant

Rank	Region	Meetings
1	ABCD	160
2	Alabama/NW Florida	331
3	Alaska	93
4	Arizona	365
5	Arkansas	282
6	Best Little	129
7	Blongnon Appalachians*	275
8	Buckeye	160
9	California Inland	158
10	California Mid-State	286
11	Carolina	679
12	Central Atlantic	472
13	Central California	250
14	Chesapeake & Potomac	356
15	Chicagoland	527
16	Colorado	292
17	Connecticut	238
18	Eastern New York	196
19	Florida	1,053
20	Free State	570
21	Georgia	569
22	Greater Illinois	183
23	Greater New York	552
24	Greater Philadelphia	451
25	Hawaii	139
26	Indiana	370
27	Iowa	280
28	Kentuckiana	147
29	Lane Star	724
30	Louisiana	279
31	Metro Detroit	312
32	Michigan	344
33	Mid-America	313
34	Mid-Atlantic	313
35	Minnesota	315
36	Mississippi	118
37	Montana	121
38	Mountaineer	140
39	Nabraska	154
40	New England	415
41	New Jersey	377
42	North Carolina	427
43	Northwest California	1,174
44	Northern New England	146
45	Northern New Jersey	244
46	Northern New York	149
47	Ohio	462
48	OK Region	293
49	Pacific Cascade	463
50	Red River*	42
51	Region 51	293
52	Rio Grande	199
53	San Diego/Imperial	361
54	Shaw-He	809
55	Sierra Sage	108
56	South Dakota	57
57	South Florida	650
58	Southern California	974
59	Southern Idaho	103
60	Texas Bluebonnet	466
61	Tri-State	545
62	Upper Midwest	76
63	Upper Rocky Mountain	114
64	Utah	87
65	Volunteer	432
66	Washington/North Idaho	880
67	Western New York	143
68	Wisconsin	326

Meetings

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Canada—1,346 Meetings

*New WSC Participant

Rank	Region	Meetings
1	CN1 At-Sask	104
2	CN2 British Columbia	347
3	CN3 Canada Atlantic	77
4	CN4 Ontario	640
5	CN5 Quebec	300
6	CN6 Yukon Territories*	4

Central America/ Mexico—3,084 Meetings

*New WSC Participant

Rank	Region	Meetings
1	CA1 Antigua and Barbuda*	3
2	CA2 Aruba*	23
3	CA3 Baja Son	1,150
4	CA4 Barbados*	8
5	CA5 Belize*	2
6	CA6 Cayman Islands*	5
7	CA7 Costa Rica	273
8	CA8 Cuba*	15
9	CA9 El Salvador	70
10	CA10 Grenada*	2
11	CA11 Guatemala	103
12	CA12 Honduras*	34
13	CA13 Jamaica*	27
14	CA14 Martinique*	2
15	CA15 Mexico	534
16	CA16 Nicaragua	119
17	CA17 Occidente-Mexico	412
18	CA18 Panama	71
19	CA19 Ocuiltepeco	100
20	CA20 Region del Coqui	62
21	CA21 Saint Lucia*	5
22	CA22 Saint Vincent and the Grenadines*	2
23	CA23 Trinidad and Tobago*	18
24	CA24 Virgin Islands*	4

South America—7,719 Meetings

*New WSC Participant

Rank	Region	Meetings
1	SA1 Argentina	790
2	SA2 Bolivia*	12
3	SA3 Brazil	626
4	SA4 Brazil Central	211
5	SA5 Brazil Sul	381
6	SA6 Chile	215
7	SA7 Colombia	623
8	SA8 Ecuador	700
9	SA9 Grande Sao Paulo	916
10	SA10 Guyana*	3
11	SA11 INW Brazil	614
12	SA12 Ninas	309
13	SA13 Nordeste Brazil	251
14	SA14 Paraguay*	35
15	SA15 Peru	183
16	SA16 Region 10 Brazil*	279
17	SA17 Rio de Janeiro	970
18	SA18 Rio Grande do Sul	238
19	SA19 Uruguay	238
20	SA20 Venezuela	125

Western Europe—4,487 Meetings

*New WSC Participant

Rank	Region	Meetings
1	E1 Belgium*	26
2	E2 Cyprus*	6
3	E3 Denmark	149
4	E4 Finland	217
5	E5 France	220
6	E6 German Speaking	416
7	E7 Greece	124
8	E8 Greenland*	1
9	E9 Iceland*	8
10	E10 Ireland	310
11	E11 Italy	200
12	E12 Luxembourg*	2
13	E13 Malta*	11
14	E14 Netherlands	272
15	E15 Norway	107
16	E16 Portugal	183
17	E17 Spain	353
18	E18 Sweden	420
19	E19 Switzerland*	100
20	E20 UK Region	1,342

Africa—340 Meetings

*New WSC Participant

Rank	Region	Meetings
1	A1 Angola*	2
2	A2 Botswana*	2
3	A3 Cape Verde Islands*	10
4	A4 Congo*	2
5	A5 Eswatini (Swaziland)*	1
6	A6 Ethiopia*	4
7	A7 Gambia, The*	1
8	A8 Ghana*	13
9	A9 Kenya*	14
10	A10 Liberia*	3
11	A11 Malawi*	1
12	A12 Morocco*	4
13	A13 Mozambique*	2
14	A14 Namibia*	3
15	A15 Nigeria*	3
16	A16 Rwanda*	1
17	A17 South Africa	211
18	A18 Tanzania*	28
19	A19 Uganda*	2
20	A20 Zambia*	3
21	A21 Zimbabwe*	27
22	A22 Zimbabwe*	3

Middle East—24,577 Meetings

*New WSC Participant

Rank	Region	Meetings
1	ME1 Afghanistan*	102
2	ME2 Bahrain*	18
3	ME3 Egypt	200
4	ME4 Iran	21,861
5	ME5 Iran Region Re.1	1,873
6	ME6 Iraq*	2
7	ME7 Israel	360
8	ME8 Jordan*	2
9	ME9 Kuwait*	30
10	ME10 Lebanon*	4
11	ME11 Oman*	18
12	ME12 Qatar*	7
13	ME13 Saudi Arabia*	52
14	ME14 Sudan*	4
15	ME15 Tajikistan*	1
16	ME16 United Arab Emirates*	41

Eastern Europe/ Russia—4,769 Meetings

*New WSC Participant

Rank	Region	Meetings
1	EE1 Adriatic*	25
2	EE2 Big Moscow*	955
3	EE3 Blacklands (Russia)*	101
4	EE4 Bulgaria*	12
5	EE5 Czech-Slovak*	15
6	EE6 Estonia*	22
7	EE7 Far East (Russia)*	62
8	EE8 Hungary*	45
9	EE9 Latvia*	25
10	EE10 Lithuania	37
11	EE11 Moldova*	15
12	EE12 Neeriky (Russia)*	185
13	EE13 North West Russia	272
14	EE14 Poland	230
15	EE15 Povolzhye (Russia)*	526
16	EE16 Romania*	4
17	EE17 Siberia*	330
18	EE18 Transil*	137
19	EE19 Turkey*	57
20	EE20 Ukraine	358
21	EE21 Ural & West Siberia*	408
22	EE22 Western Russia	928

Asia Pacific—2,382 Meetings

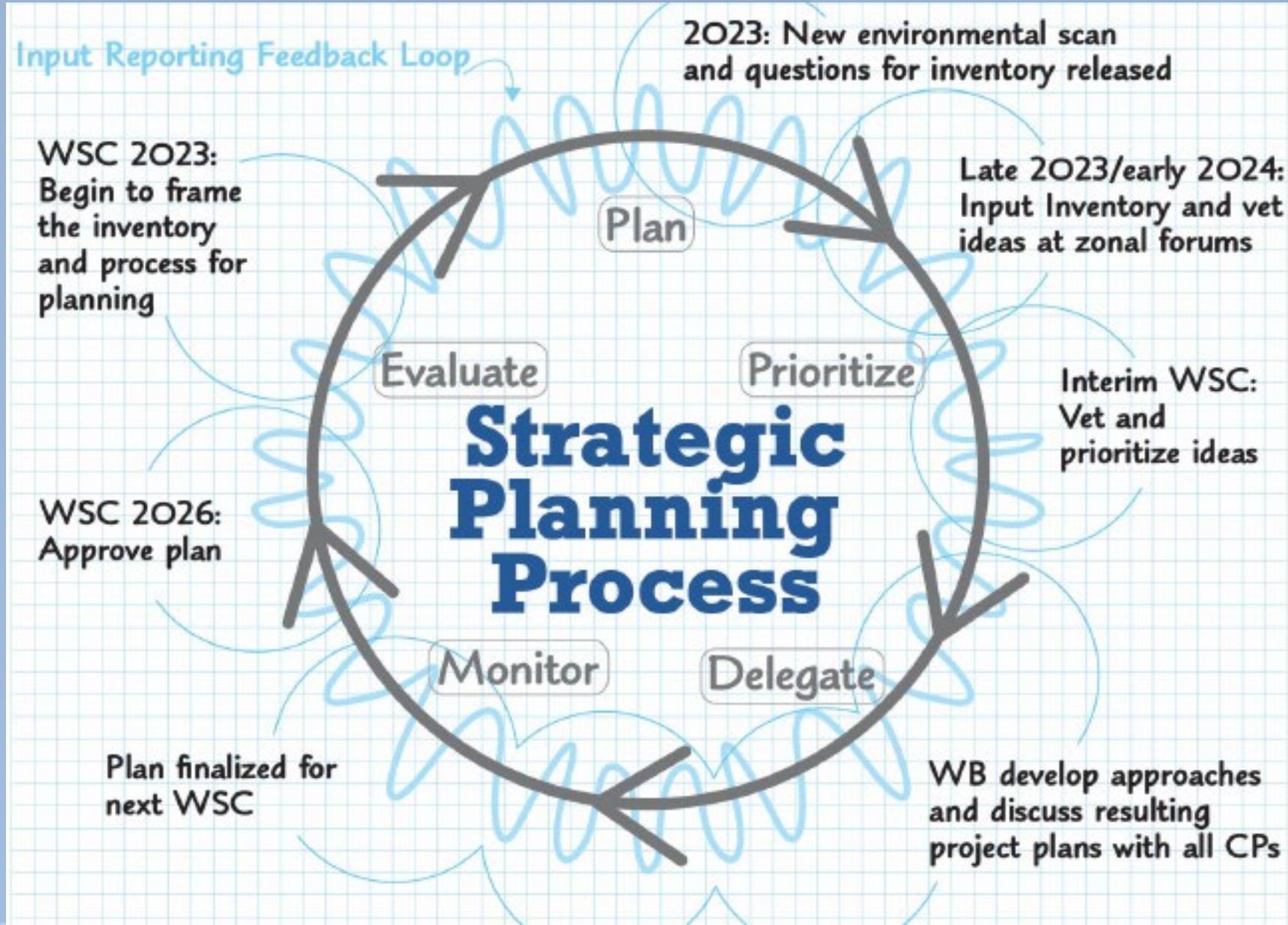
*New WSC Participant

Rank	Region	Meetings
1	AP1 Anteaera New Zealand	205
2	AP2 Australia	695
3	AP3 Bangladesh*	16
4	AP4 Bhutan*	5
5	AP5 Cambodia*	1
6	AP6 China*	2
7	AP7 French Polynesia*	1
8	AP8 Guam*	10
9	AP9 Hong Kong*	10
10	AP10 Indonesia*	34
11	AP11 Japan	627
12	AP12 Laos*	1
13	AP13 Malaysia*	9
14	AP14 Maldives*	2
15	AP15 Mongolia*	3
16	AP16 Myanmar*	1
17	AP17 Nepal	113
18	AP18 NEB*	75
19	AP19 Northern Marianas Islands*	9
20	AP20 Pakistan North*	16
21	AP21 Pakistan South*	6
22	AP22 Philippines	113
23	AP23 Singapore*	11
24	AP24 SOSPANA	325
25	AP25 South Korea*	11
26	AP26 Thailand	78
27	AP27 Vietnam*	3

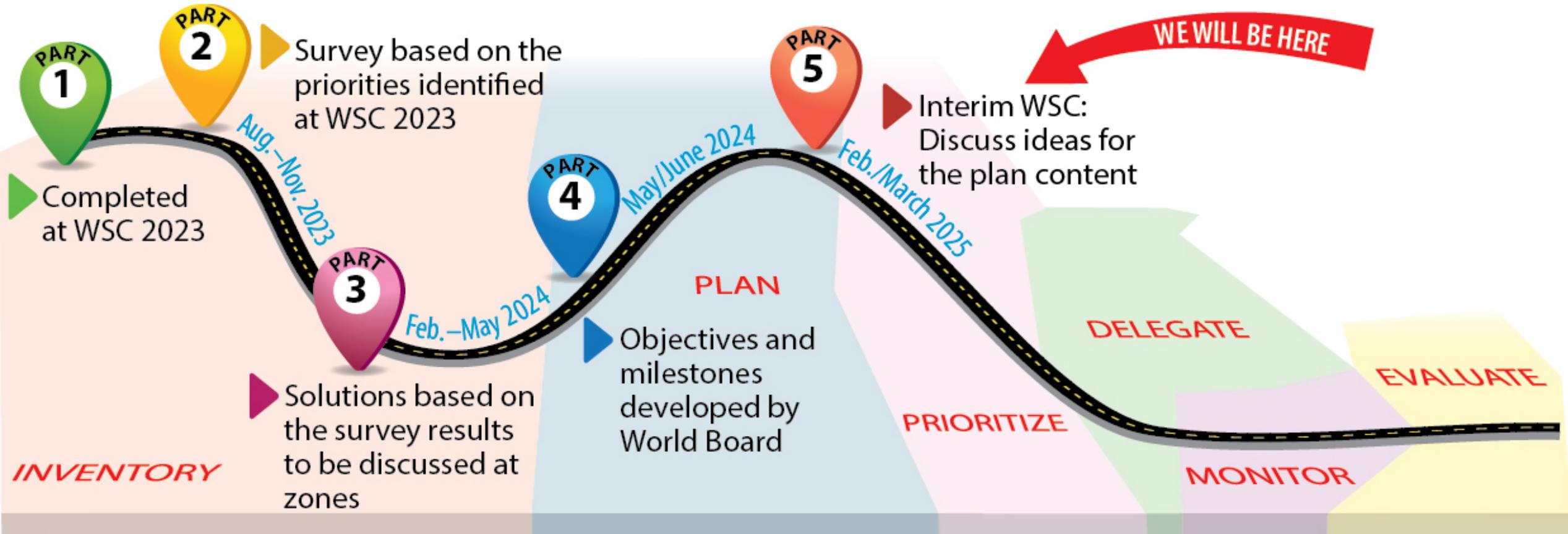


NA Meeting Counts									Average Growth	Current percentage of Fellowship
	2008	2010	2012	2014	2016	2018	2020	2023		
Western Europe	2,557	2,664	2,820	3,038	3,282	3,591	3,918	4,487	8%	6%
		4%	6%	8%	8%	9%	9%	15%		
Iran	11,256	16,793	18,195	18,200	20,598	21,974	26,075	23,734	12%	33%
		49%	8%	0%	13%	7%	19%	-9%		
Middle-East	399	435	448	411	510	606	672	843	12%	1%
		9%	3%	-8%	24%	19%	11%	25%		
Africa	228	240	249	335	384	405	499	340	8%	0.5%
		5%	4%	35%	15%	5%	23%	-32%		
USA	25,613	26,881	27,804	27,317	27,375	27,677	27,005	23,511	-1%	33%
		5%	3%	-2%	0%	1%	-2%	-13%		
Canada	1,166	1,243	1,369	1,360	1,263	1,323	1,369	1,346	2%	2%
		7%	10%	-1%	-7%	5%	3%	-2%		
Central America	3,299	3,903	3,312	3,379	3,167	3,097	3,326	3,084	0%	4%
		18%	-15%	2%	-6%	-2%	7%	-7%		
South America	1,272	1,251	1,524	2,250	1,932	2,189	2,857	2,924	14%	4%
		-2%	22%	48%	-14%	13%	31%	2%		
Brazil	1,998	1,995	3,153	3,581	4,427	4,374	4,633	4,795	15%	7%
		0%	58%	14%	24%	-1%	6%	3%		
Eastern Europe	256	308	345	440	564	646	734	865	19%	1%
		20%	12%	28%	28%	15%	14%	18%		
Russia	340	523	909	1,042	1,657	2,072	2,726	3,904	43%	5%
		54%	74%	15%	59%	25%	32%	43%		
Asia Pacific	1,458	1,533	1,639	1,649	1,747	2,061	2,261	2,382	7%	3%
		5%	7%	1%	6%	18%	10%	5%		
Total Meetings	49,842	57,769	61,767	63,002	66,906	70,015	76,075	72,215	6%	
		16%	7%	2%	6%	5%	9%	-5%		

New Collaborative Planning Process for NAWS



Strategic Planning



Participants will discuss plan issues and objectives at Interim WSC

Some of the motions adopted at WSC 2023

- Changed the *FIPT* to recognize seated zonal delegates and clarify the definition of recovery literature
- Recognized virtual meetings as groups
- Added the ability for local stories to be added to translated Basic Texts with certain conditions
- Approved a 3-year conference cycle as a trial for two cycles
- And much more. . .

**for a
full report
read the
NAWS News
June 2023**

na.org/nawsnews

Work for the 2023-2026 Conference Cycle



Issue Discussion Topics

na.org/idt

- Dealing with disruptive and predatory behavior
- Gender-neutral and inclusive language in NA literature
- Reimagining and revitalizing service committees
- Welcoming members on DRT/MAT



Service Material

Virtual Service Basics

(including virtual service meetings, virtual meetings and areas participating in the service system, virtual workshops and trainings, etc.)

PR video

(explaining what NA is, how it works, and how to contact us)

Revise and update *H&I Basics*

Revise and update the service pamphlet *Group Business Meetings*

(with a section on using a CBDM process and the concept of delegation)

A graphic consisting of a dark blue speech bubble with a white outline, containing the word 'UPDATE' in large white capital letters and a small white '1' in the bottom right corner. The bubble is set against a light blue background with a darker blue shadow.

UPDATE₁

Virtual Service Basics

- Developing a tool
- Any experience in virtual service outside of the group level, share your ideas
- Review outline of the tool and share your input via the survey

na.org/toolbox

Deadline: 1 March

Revision to H&I Basics

- First of three components has been posted—Corrections
- Plan on 2 more pieces—Treatment and Committees
- Send input to pr@na.org

na.org/revising-HI-basics

Deadline: 15 May

The logo for Recovery Literature is a diamond shape with a blue gradient. Inside the diamond, there are two circular arrows forming a loop, one pointing up and one pointing down. The words "Recovery Literature" are written in a bold, dark blue font across the center of the diamond.

Recovery Literature

(deadline 17 March 2025)

- **Revise IP #21, *The Loner***
- **Survey the Fellowship about the Step Working Guide to address the following from the *CAR* survey:**
 - Step working guide aimed at members not new to working the Steps
 - Step working booklet focused mainly on Steps 1–3, aimed primarily at new members and those in treatment and drug courts
 - Revise and simplify the Step Working Guides

www.na.org/survey

UPDATE₂

**Revision to IP #21,
*Staying Clean in Isolation***

- Read the posted draft
- Provide input via survey

na.org/revisingIP21

Deadline: 15 May

**Approval draft
to be included
in the 2026
CAR**



Resources / Invest in Our Vision

www.na.org/contribute



2023 Annual Report

na.org/ar

**Narcotics Anonymous
World Services, Inc.**
2023 Annual Report

**CREATING
OUR FUTURE**

A Note from Your World Board page 3

Staff & Offices page 6

Production & Distribution page 11

Financial Overview page 13

Fellowship Contributions page 16

Financial Impact of the Pandemic

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危機

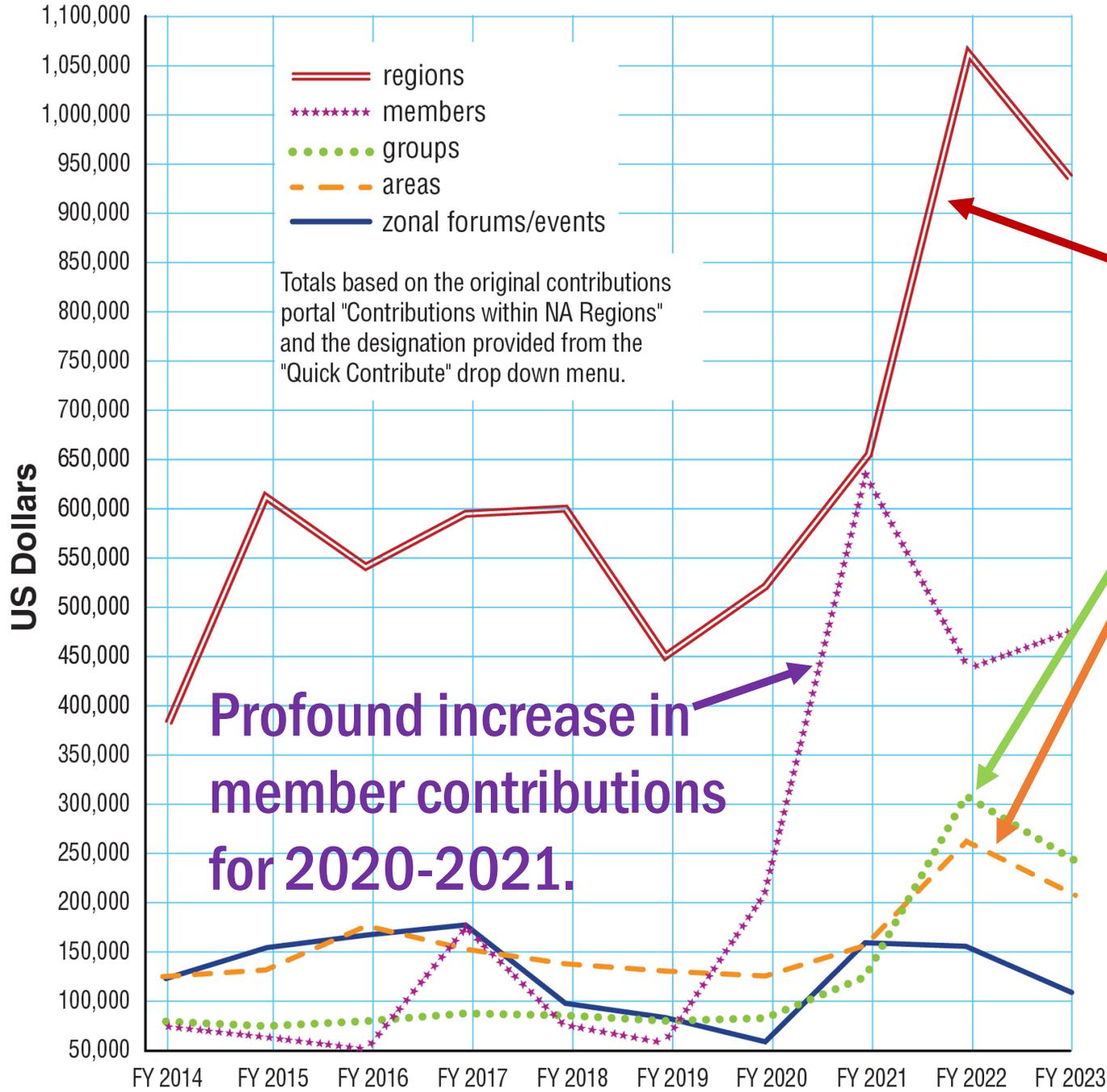
- NAWS income 90% from literature sales pre-pandemic
- March 2020—literature income decreased approx. 85%
- Expenses cut: staff, periodicals, travel....



**The
future
looks
bright.**

- **Our reserve funds helped us keep going**
- **The crisis helped us move toward being self supporting through member contributions**
- **For the 2021 and 2022 fiscal year, Fellowship contributions were 24% of our income**

Contributions by Donor Type



Profound increase in member contributions for 2020-2021.

The reopening of meetings and the increased involvement of service bodies marks the growth for 2021-2022.

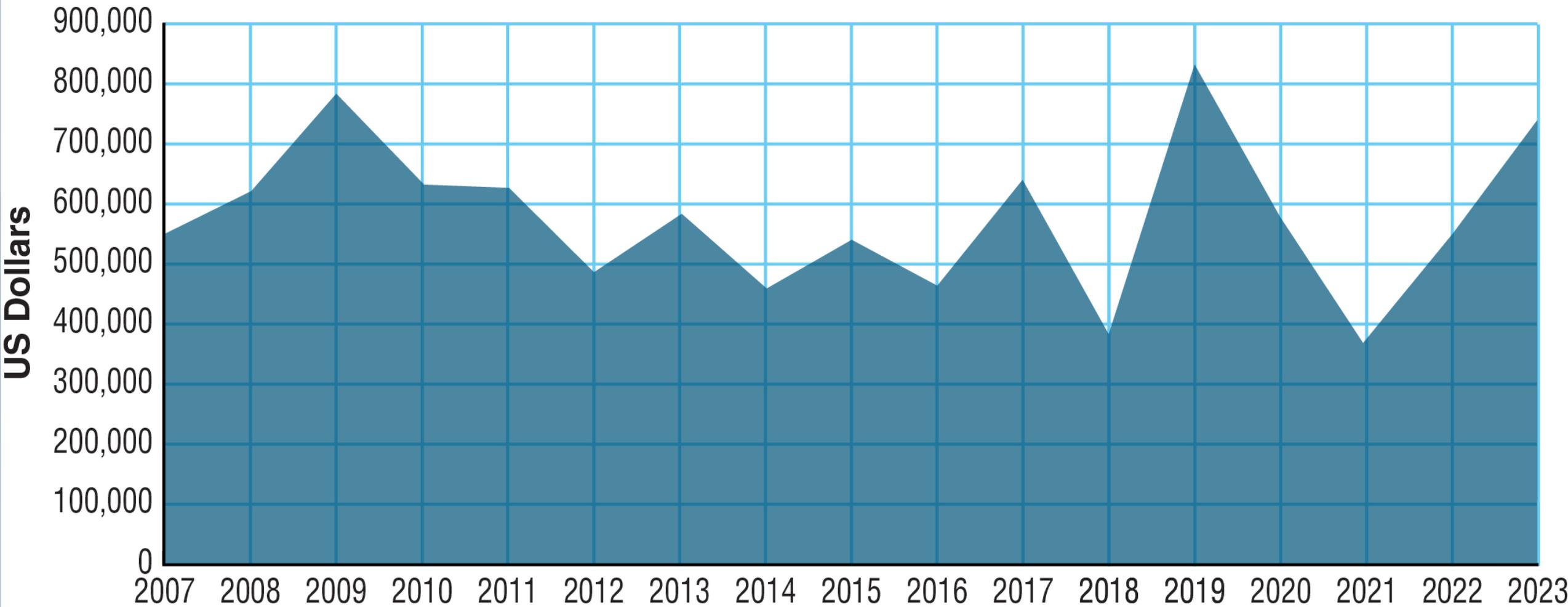
For 2023, as in-person groups reopened and local service bodies ramped up activities, more resources are going toward local service delivery and group expenses.

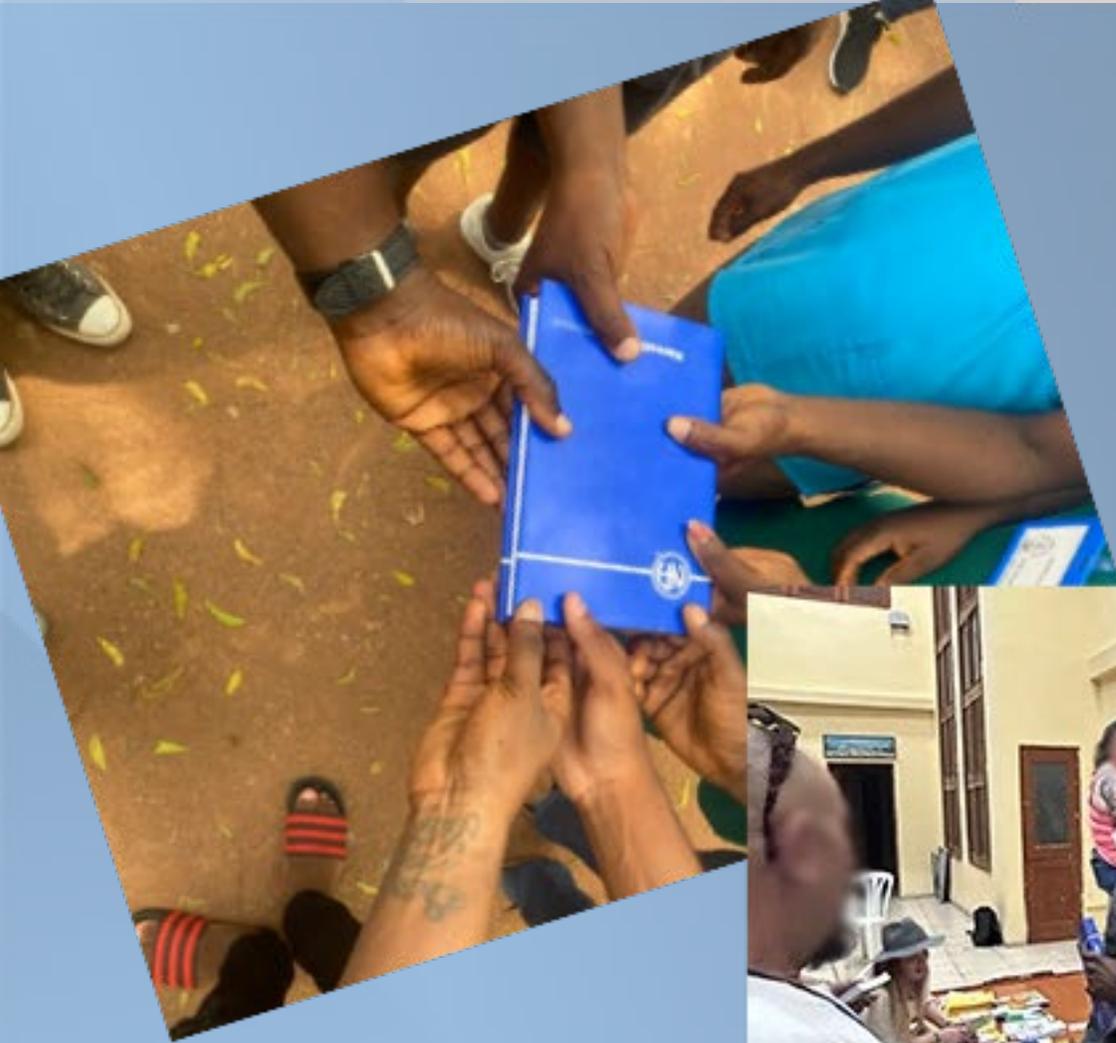


Literature / Carrying the Message

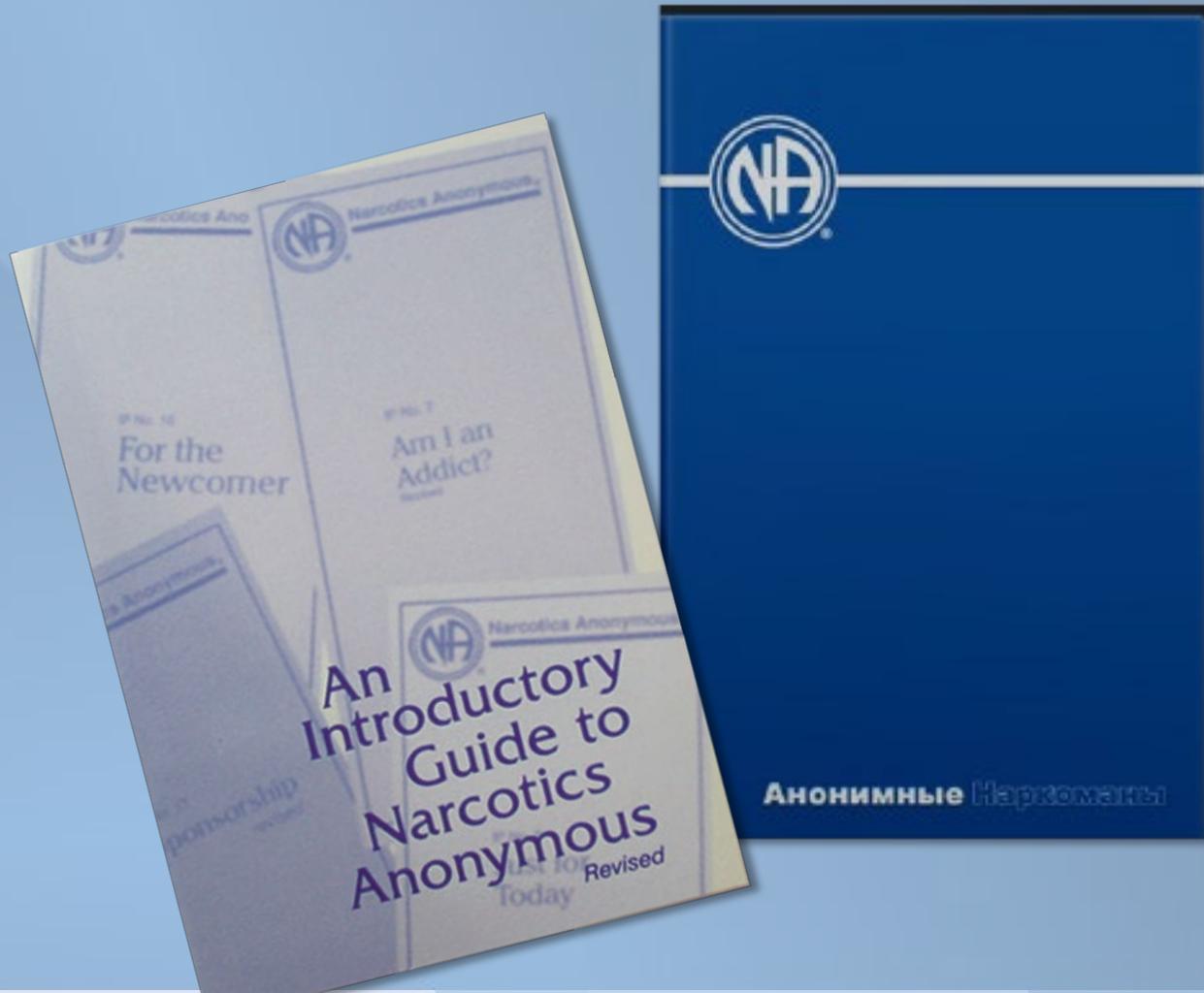
**Production, translation,
distribution...**

Cost to NAWS for Free & Subsidized Literature, 2007–2023





Free Literature Online



Pamphlets and booklets are posted in 57 languages.

The Introductory Guide, which was developed specifically for the newcomer, is also online for free:

na.org/literature



Recovery Literature Audio

Audio of the Basic Text

na.org/audio

[Home](#) > [Recovery Literature](#) > [Basic Text Audio](#)

Below are audio versions of the Basic Text, *Narcotics Anonymous*, in streaming and downloadable formats. We are making these audio versions of the text available here at no cost on an experimental basis. We post audio versions of the text in each language as those versions are finalized. For some languages, we post the Fifth Edition audio until the Sixth Edition is available. We are excited about this opportunity to move toward our vision that “every addict in the world has the chance to experience our message in their own language and culture.”

Stream

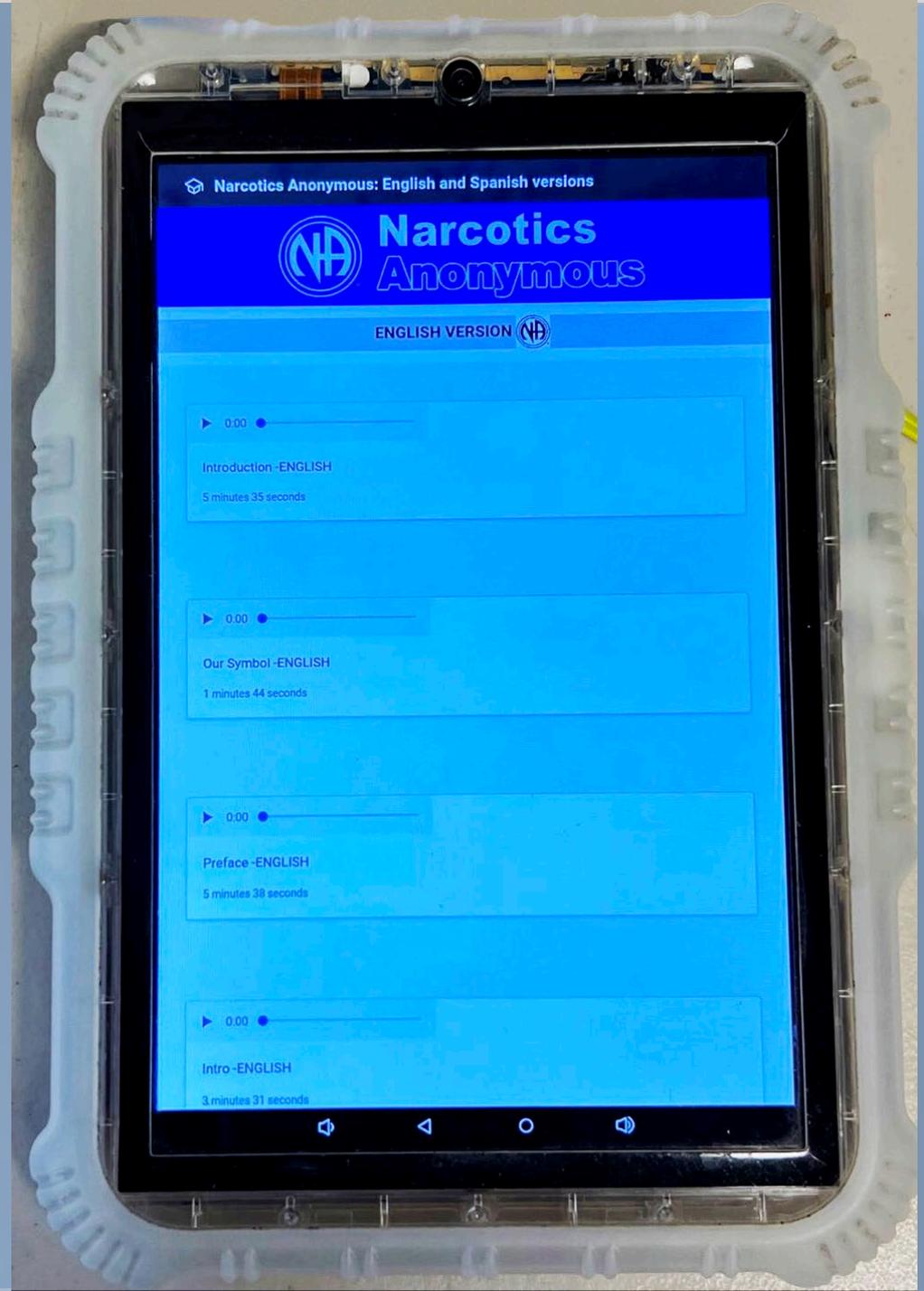
[Arabic](#)[English 5th Edition \(read in US members voices\)](#)[English 6th Edition \(read in UK members voices\)](#)[French](#)[Greek](#)[Hebrew](#)[Hungarian](#)[Portuguese \(Brazil\)](#)[Russian](#)[Spanish](#)[Thai](#)

Download



Inmate Tablets

- Some facilities offer tablets to inmates
- NAWS clears the way to share NA literature
 - Audio BT
 - Pamphlets
 - Booklets
 - Intro Guide



Fellowship Intellectual Property Trust

The purpose of the Trust is:

“to hold and administer all recovery literature and other intellectual properties of the Fellowship of Narcotics Anonymous in a manner that will help addicts find recovery from the disease of addiction and carry that message of recovery to the addict who still suffers, in keeping with the Twelve Steps and Twelve Traditions of NA.”

Carrying the Message in 100 languages

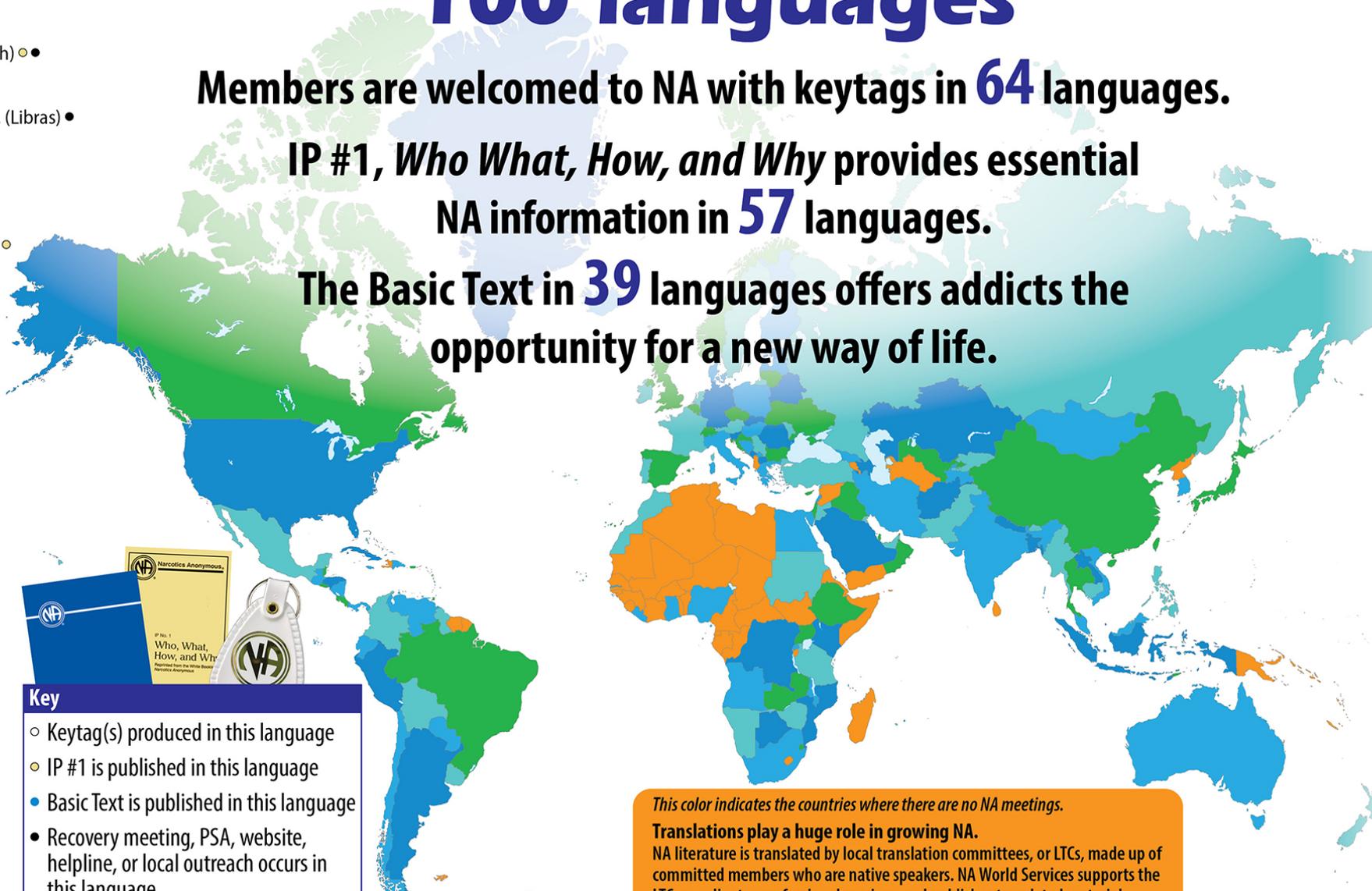
Members are welcomed to NA with keytags in **64** languages.

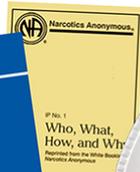
IP #1, *Who What, How, and Why* provides essential NA information in **57** languages.

The Basic Text in **39** languages offers addicts the opportunity for a new way of life.

- Afrikaans ○●●●
- American Sign Lang. (ASL) ○●●
- Amharic ○●●
- Anglicized English ○●●
- Arabic ○●●●
- Armenian ●
- Assamese ●
- Azerbaijani ○●
- Bengali ○●●
- Bengali (Bangladesh) ○●●
- Bosnian ○●
- Braille ●●
- Brazilian Sign Lang. (Libras) ●●
- Bulgarian ○●●●
- CHamoru ○
- Catalan ●
- Cherokee ○
- Chinese ○●●●
- Chinese Traditional ○
- Cree ●
- Croatian ○●●●
- Czech ○●●
- Danish ○●●●
- Dari ●
- Darija ●
- Dzongkha ●
- English ○●●●
- Estonian ○●●
- Farsi ○●●●
- Filipino ○●●●
- Finnish ○●●●
- French ○●●●
- Georgian ○●●●
- German ○●●●
- Greek ○●●●
- Gujrati ●
- Hawaiian ○
- Hebrew ○●●●
- Hindi ○●●●
- Hungarian ○●●●
- Icelandic ○●●●
- Indonesian ○●●●
- Innu-aimun ●
- Inuktitut/Inuit ●
- Irish (Gaelic) ○
- IsiXhosa ●
- IsiZulu (Zulu) ○●●●
- Italian ○●●●
- Japanese ○●●●
- Kannada ○●●●

- Kazakh ●
- Khmer ●
- Korean ○●●●
- Latvian ○●●●
- Lithuanian ○●●●
- Malayalam ●
- Malay/Bahasa Melayu ○●●●
- Maltese ○●●
- Manipuri ○●●
- Maori ●
- Marathi ○●
- Mizo ○
- Mongolian ●
- Nederlands/Dutch ○●●●
- Nepali ○●●●
- Norwegian ○●●●
- Odia ○●●
- Papiamentu ○
- Pashto ●
- Polish ○●●●
- Portuguese ○●●●
- Portuguese (Brazilian) ○●●●
- Punjabi ○●●●
- Romanian ○●
- Russian ○●●●
- Rwandan/Kinyarwanda ●
- Sardinian ○
- Sateré-Maué ●
- Serbian ○●
- Sesotho ●
- Setswana ●
- Shona ●
- Sinhala ●
- Slovak ○●●
- Slovenian ○●●●
- Spanish ○●●●
- Swahili ○●●●
- Swedish ○●●●
- Tagalog ●
- Tamil ○●●●
- Telugu ●
- Thai ○●●●
- Turkish ○●●●
- Ukrainian ○●●●
- Urdu ○●●●
- Uzbek ●
- Vietnamese ●
- Visayan/Bisaya ○●
- Welsh ○
- Yuo'ik ○



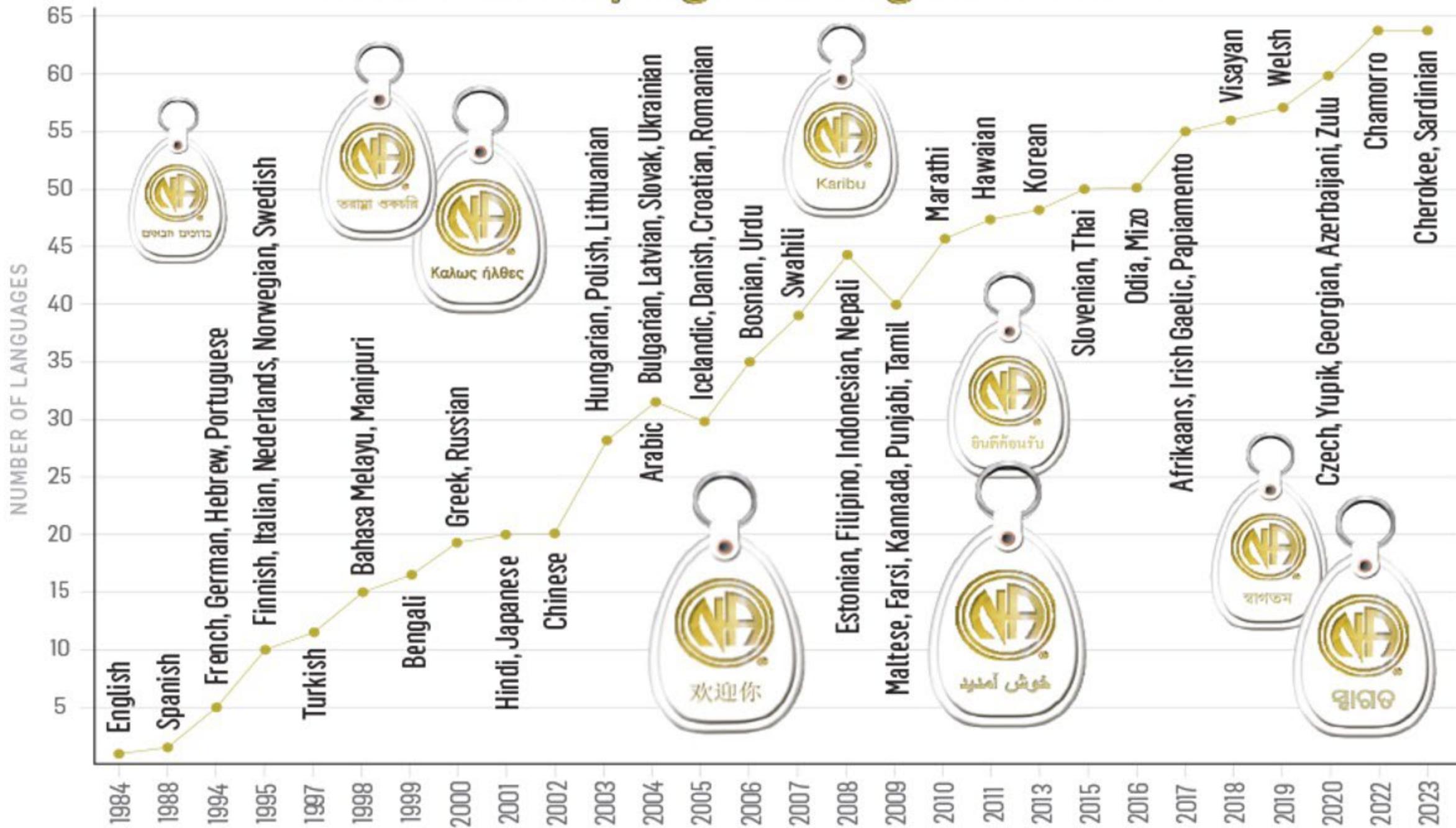

Key

- Keytag(s) produced in this language
- IP #1 is published in this language
- Basic Text is published in this language
- Recovery meeting, PSA, website, helpline, or local outreach occurs in this language

This color indicates the countries where there are no NA meetings.

Translations play a huge role in growing NA.
 NA literature is translated by local translation committees, or LTCs, made up of committed members who are native speakers. NA World Services supports the LTC, coordinates professional services, and publishes translated materials.

Welcome Keytags Through the Years



SOME OF OUR LATEST TRANSLATIONS

Just For Today
Finnish

Juuri
tänaän

Un principio
espiritual por d

SPAD
Spanish



IP #9
Ukrainian

Narcotics Anonymous,
Narkotik Anonimus

IP No. 20-D
Layanan Rumah
Sakit & Institusi
dan Anggota NA
IP #20
Indonesian

Just For
Today
Greek

Mόνο για
σήμε

IP #12
Ukrainian

IP #7
Czech

IP # 7-CS
Jsem závislý?

IP#27
Lithuanian

[Jaunuju
NA narių
TEVAMS ar
GLOBĖJAMS]

IP #6
Czech

IP # 6-CS
Uzdravování
a recidiva

IP #10
Hindi

IP No. 10-HI
नारकोटिक्स एनॉनिमस
में चौथे कदम पर काम
करना

IP #2
Hindi

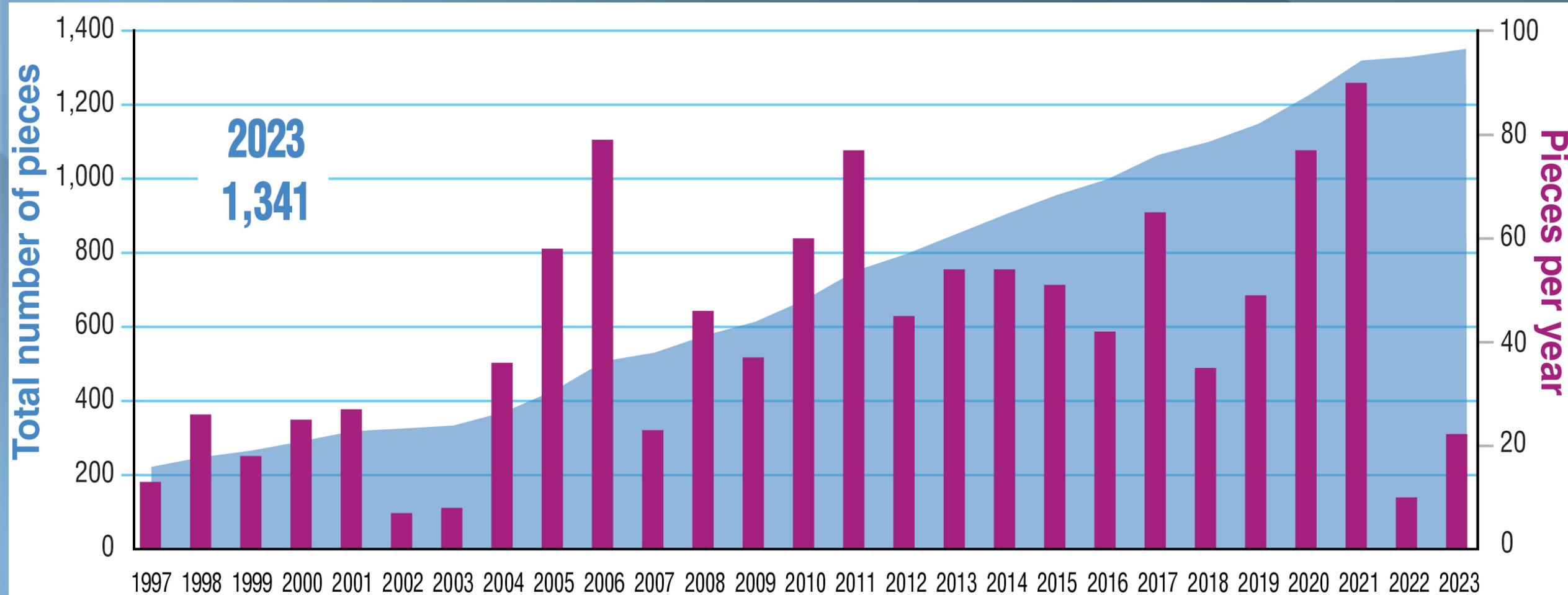
IP No. 2-HI
समूह

Sponsorship
Japanese

スポンサーシップ

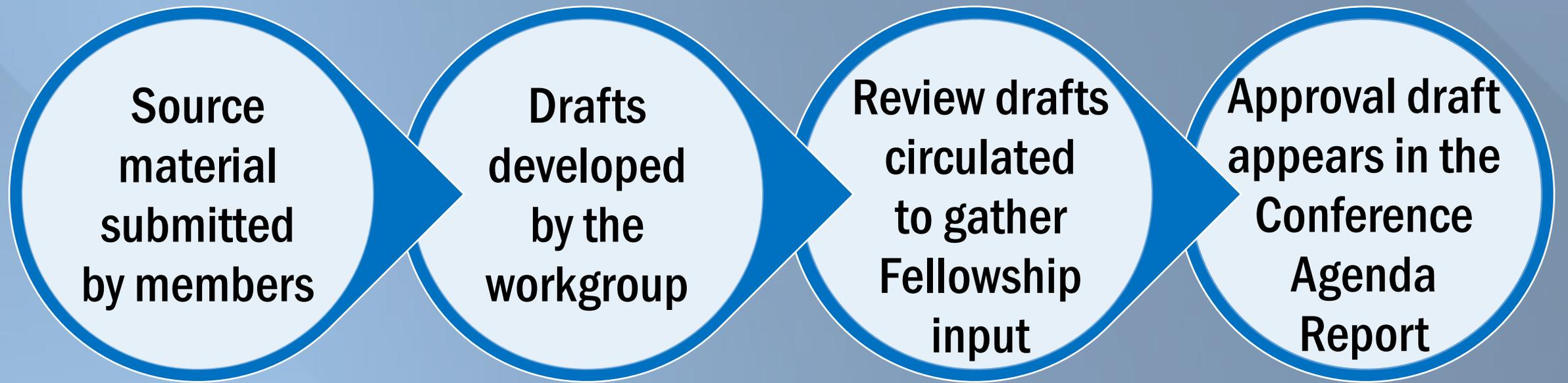
スポンサーシップ
グループ

Total Published Translated Items & Pieces Per Year for Fiscal Years 1997–2023



By addicts, for addicts

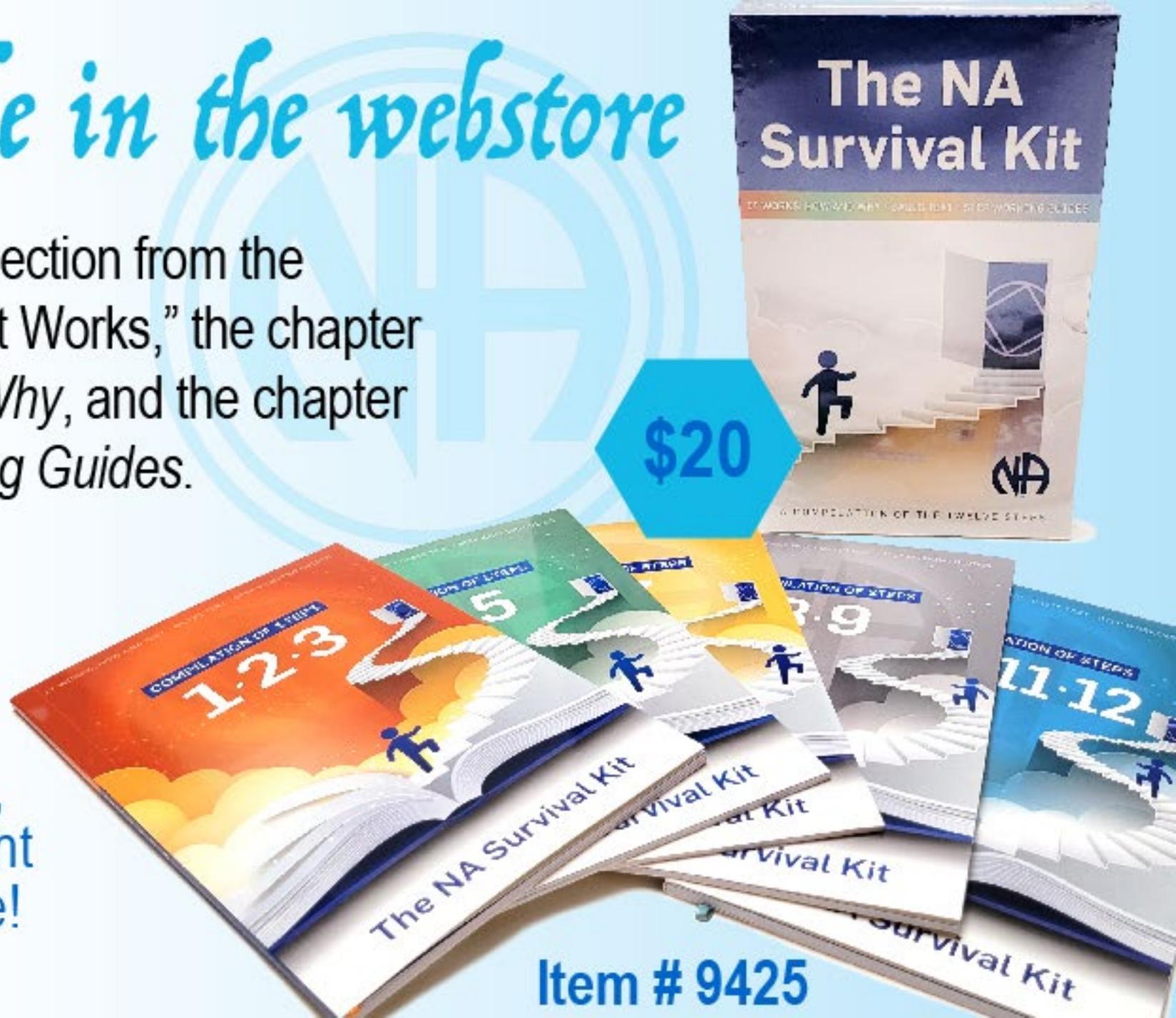
(our literature development process)



Now available in the webstore

For each Step, there's a section from the Basic Text chapter "How It Works," the chapter from *It Works: How and Why*, and the chapter from *The NA Step Working Guides*.

Translations are coming soon—Farsi and Spanish will be released shortly, with Brazilian Portuguese, Russian, and Swedish right behind, and more to come!



Item # 9425



Services & Communication

NAWS has switched from an interface that lists meetings, to one that lists local websites and phonelines on the website and app.



Map pins show service body locations, not meeting locations

More information at na.org/meetingsearch

**CHECK
THIS OUT...**



na.org/virtualmeetings

NA World Services now maintains a list of virtual meetings around the world.

If you are involved with a virtual meeting or with your local meeting lists, please check to ensure that meetings are listed correctly.

Welcome to Narcotics Anonymous

What is our message? The message is that an addict, any addict, can stop using drugs, lose the desire to use, and find a new way to live. Our message is hope and the promise is freedom.

[Learn More](#)

[Find NA Near You](#)

-  [Read NA Literature](#)
-  [Online Store](#)
-  [Contribute](#)

[Need Help with a Drug Problem?](#)

[Resources for Members](#)

[Information for Professionals](#)



Virtual Meeting Resources

This page contains links and resources to help addicts meet online or by phone. To share a locally developed resource, email fsmail@na.org.

Virtual Meeting Starter Kit

Home > Virtual Meeting Resources

[Click here to find virtual NA meetings](#)

[List or update virtual meeting information](#)

[Attendance Cards in Virtual Meetings](#)

[Securing Meetings on Zoom \(local resource\)](#)

Virtual Meeting Basics

Quick Start Guide

Hybrid Meeting Resources

Seventh Tradition

On-screen Resources

Resource Collections

Miscellaneous

na.org/virtual

On-screen Resources

Literature:

- [How to access free recovery literature on na.org \(local\)](#)
- [Flier on available NA eLit \(NAWS\)](#)

Keytags and Chips:

- [Keytags in one file \(NAWS\) – English | Portuguese | Spanish](#)
- [Keytags in all languages available \(NAWS\)](#)
- [Chips in one file \(NAWS\)](#)

On-screen Meeting Formats:

- [Online Format Draft from The NorthStar Group \(local\)](#)
- [Virtual Meeting Slideshow Template from Toronto ASC \(local\)](#)
- [Arabic Virtual Meeting Format \(local\)](#)
- [Arabic Virtual Marathon Meeting Format \(local\)](#)

Miscellaneous Slides for Meetings:

- [Service Prayer slide: English | Portuguese | Spanish](#)
- [WCNA slide](#)
- [WCNA Volunteering](#)
- [Vision for NA Service slide](#)
- [How to Stay Informed](#)
- [Media Page slide](#)
- [New Meeting Finder slide](#)
- [eLit slide](#)

World Service Contributions:

- [Text to Give](#)
- [QR code \[www.na.org/contribute\]\(http://www.na.org/contribute\)](#)
- [QR for Quick donation slide](#)
- [Why Contribute JPG: English | Portuguese | Spanish](#)

VISIT
na.org/virtual
or
na.org/toolbox
to download!

Virtual Meeting Basics

Contents

(list below is linked to appropriate page in document)

SECTION ONE – Getting Started

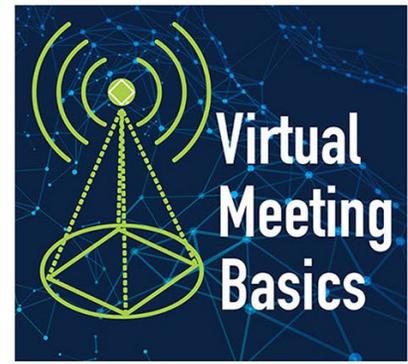
- Introduction
- Choosing a meeting platform
- Choosing a meeting format
- Listing meeting information
- Service positions for virtual meetings
- Tips for attending a virtual meeting

SECTION TWO – Administering a Virtual Meeting

- Keeping a virtual meeting secure and dealing with disruption
- Maintaining personal anonymity
- Practicing the Seventh Tradition
- Distributing literature and keytags
- Signing meeting attendance cards
- Hybrid meetings
- Group business meetings

SECTION THREE – The Atmosphere of Recovery

- Meeting etiquette
- Welcoming newcomers and helping them get connected
- Sponsorship
- Making meetings accessible for members with additional needs



Virtual Meetings and the NA Service System—February 2022

The role of virtual meetings in the NA service system is outside the scope of this piece but is an ongoing discussion topic in the Fellowship. When asked about virtual groups in an online survey in March, 2021, 82% of the NA members that replied said that they believed that virtual meetings can meet the criteria to be NA groups.

Based on Fellowship input, the World Board plans to offer a motion to be considered at the 2023 World Service Conference. In the meantime, the board encourages local service bodies to continue to recognize and embrace virtual meetings.

Virtual groups will be a topic of discussion at the World Service Conference in 2023 and it is planned to offer a motion that formalizes their status within NA at that time.

[This information will be updated after the 2023 WSC]

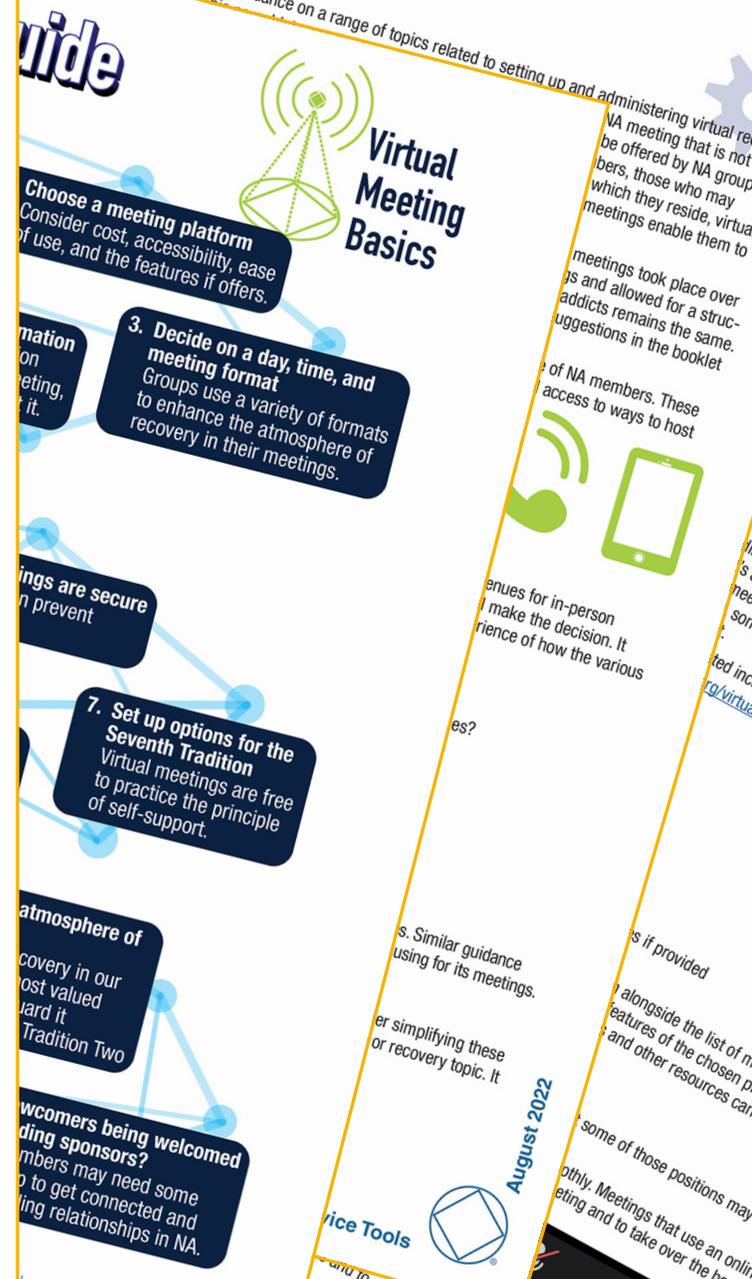
August 2022



Quick Start

SECTION ONE – Getting Started

Introduction
This piece of service material contains guidance on a range of topics related to setting up and administering virtual meetings. This piece of service material contains guidance on a range of topics related to setting up and administering virtual meetings that is not to be offered by NA groups to members, those who may be attending meetings which they reside, virtual meetings enable them to attend meetings that take place over the phone and allowed for a structured agenda. The suggestions in the booklet are for NA members. These are ways to host virtual meetings. Some of the ways to host virtual meetings are listed in the booklet. Some of the ways to host virtual meetings are listed in the booklet. Some of the ways to host virtual meetings are listed in the booklet.



August 2022



Locally Developed Service Material

This is a compilation of locally developed material that NA service committees have decided to share. Although this material is not formally approved or endorsed by NA World Services or the World Service Conference unless clearly designated otherwise, it is presented as a resource so that NA service bodies might benefit from others' experience and work. Anyone is free to download, use, or adapt any of these materials as your local service committee sees fit. Please look in the subheadings for files in languages other than English.

na.org/localresources

Home > Service Material > Locally Developed Service Material

If your area or region wishes to share locally developed resources, please send them to fsmail@na.org, and we will post them on the site. NA World Services reserves the right to remove any item from this area without exception.

▼ Addressing predatory, disruptive, or violent behavior

▼ Conventions & Events

▼ CBDM

▼ Groups

▼ Financial, Legal, and RSO

▼ Guidelines, Bylaws, etc. (ASC, RSC, & Subcommittees)

▼ Miscellaneous

▼ NA Logos (Please Read FIPT Bulletins 1 and 3 before downloading files)

▼ Newsletters

▼ Public Relations (PR/PI, Phonenumber, PSA, H&I, Inmate Step Writing)

▼ Planning

▼ Rural Service Resources

▼ Service System

▼ Technology

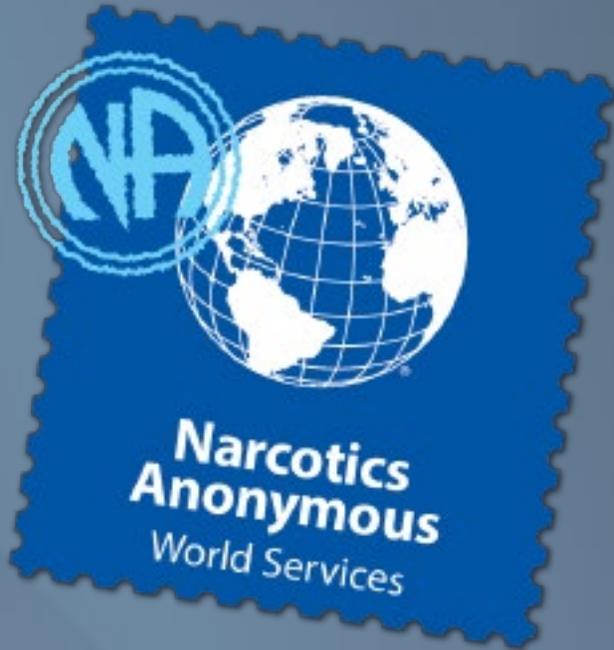
▼ Trusted Servant Training & Elections Resources

▼ Workshop Resources

▼ Local Service Resources in Other Languages (French, Hebrew, Portuguese, and Spanish)

▼ Zones

Web Meetings



Public Relations



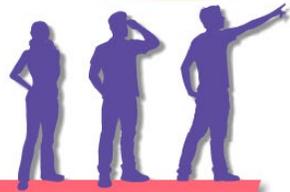
Hospitals & Institutions

Email pr@na.org for more info!

Upcoming Webinars

Please join us
for an open
webinar

15 March
10 am–11:30 am PDT
(17:00–18:30 GMT)



New Opportunities in H&I Service

Webinar ID: 818 2936 7249

Passcode: 1953

Russian, Spanish, and Portuguese translation provided.
Contact pr@na.org if you require other interpretation.

- 3 May 2025: Service Day–
Reimagining and Revitalizing Service Committees IDT (11am PDT)
- 12 July 2025: *Dealing with Disruptive and Predatory Behavior IDT (11am PDT)*
- 6 September 2025: Unity Day (special event TBD)

na.org/webinar

World Unity Day

6 September

- 24 hour celebration
- Each ZONE gets an hour to use as they wish
- Contact wb@na.org if your zone wants to reserve a slot

EXTRAORDINARY



Fellowship Development Resources

Fellowship Development is an umbrella term for the many ways service bodies help to grow NA. From local service workshops and outreach campaigns to trips overseas to help addicts launch NA groups in their own communities, Fellowship Development ultimately aims to carry our message to more addicts.

Home > Fellowship Development Resources



How to Start an NA Meeting

Guide for addicts seeking to launch a new NA meeting.



PR Resources

Guidance and tools for helping increase NA's public reputation to help more addicts hear the NA message.



Service Basics

Short, digestible guides to different types of NA service.



Workshop and Issue Discussion Material

Information and materials for conducting local workshops about Fellowship-wide issues.



Rural Service Resources

Tools for carrying the message to addicts in remote areas.



Fellowship Development Videos

Videos showcasing the growth and development of NA around the world

na.org/fdresources

na.org/videos

na.org/maps



Maps, Diagrams, and NA's Growth

Material illustrating how NA members and NAWS work together to bring the message of hope to addicts worldwide.



Zones

Information about NA Zones and zonal forums around the world.



Webinar Archive

Recordings of addicts sharing their experiences and information about service topics.



Local Service Resources

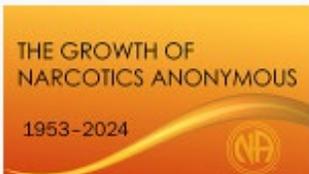
Resources shared with NAWS by local service committees to inspire and guide local service everywhere.

na.org/videos

Fellowship Development Videos

Videos showcasing the growth and development of NA around the world.

Home > Fellowship Development Resources > Fellowship Development Videos



Video of the NA Fellowship Growth and Development from 1953-2024

- English
- Portuguese (Brazil)
- Japanese
- Russian
- Spanish



The *Did You Know* video series showcases the work of World Services.

- Video 1
- Video 2
- Video 3
- Video 4
- Video 5
- Video 6
- Video 7
- Video 8
- Video 9
- Video 10
- Video 11
- Video 12



NA World Services provides support for more than 72,000 meetings in 143 countries.

- Where your contribution goes
- Where your contribution flows



Audio Basic Text Videos

- Arabic
- French Canadian
- Greek
- Hebrew
- Hungarian
- Portuguese Brazilian
- Russian
- Spanish
- Thai

Maps, Diagrams, and NA's Growth

Material illustrating how NA members and NAWS work together to deliver a message of hope to addicts worldwide.

Home > Fellowship Development Resources > Maps, Diagrams, and



Languages of NA Map

- English
- Spanish



World Regional Map (11x17)

- English
- Farsi
- French
- German
- Portuguese
- Russian
- Spanish



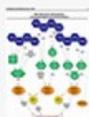
Zonal Map

- English
- Portuguese (Brazilian)
- Spanish



Translations Process Diagram

- English



Service Structure Diagram

- English

na.org/maps



NAWS Budget Categories

- English
- Portuguese (Brazilian)
- Spanish



A Vision for NA Service

- English
- Farsi
- French
- Portuguese (Brazilian)
- Spanish



Meeting Counts 2008-2023

- English
- Farsi
- French
- Portuguese Brazilian
- Russian
- Spanish



Miscellaneous

- Video of NA's Growth
- Zonal Snapshots
- Keytag Timeline
- Basic Text Timeline

18,320

registered
members

including

1,206

newcomers

37,563

total connections for
audio stream

for translating in

7

languages
and hard of hearing



WCCNA

38

BY THE NUMBERS

These numbers may change as we continue to resolve data from the convention

57

countries
represented

~9,000

Membership Surveys
collected

almost

11k

members used the app

Unity Day meeting

10

institutions
gave Shout-Outs

\$33,869

Seventh Tradition
collected

at least

ONE MILLION

hope shots

41

entertainers
(including all bands,
DJs, and comedians)

672

Basic Texts handed out

460

recurring
contributions started

126

program hours

191

total speakers

89 recovery
workshops

7 main speaker
meetings

5 World Board
Forums

6 Power of
Loving Service
workshops

6 Public
Relations
Forums

As a result of the COVID pandemic, to suspend the World Convention of NA (WCNA) rotation policy after 2024, to allow the World Board to determine what is possible and practical moving forward and then seek approval from conference participants.

New Survey about Step Working Materials

www.na.org/survey (deadline 17 March 2025)

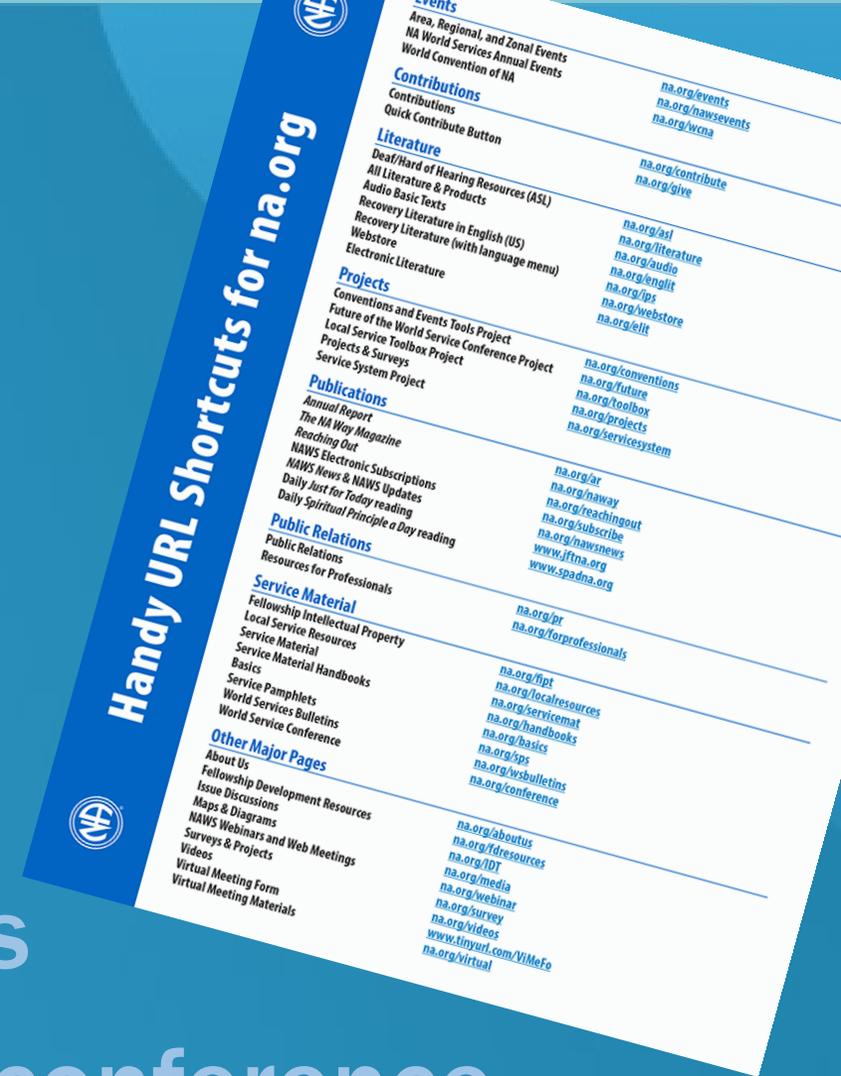
We are embarking on this survey so that we can hear from the wide world of NA about what members want, need, and don't want in new or revised Step working material.

Of course, we have Step working material already, but NA members work Steps a lot! And we take a variety of approaches.

Many members have asked for more or different material and the World Service Conference prioritized this for discussion.

For more information

- **NAWS News:** na.org/nawsnews
- **Annual Report:** na.org/ar
- **About Us:** na.org/aboutus
- **Projects & Surveys:** na.org/projects
- **World Service Conference:** na.org/conference
- **FD Resources:** na.org/fdresources



Handy URL Shortcuts for na.org

Category	URL
Events	Area, Regional, and Zonal Events NA World Services Annual Events World Convention of NA na.org/events na.org/nawsnews na.org/wcna
Contributions	Contributions Quick Contribute Button na.org/contribute na.org/give
Literature	Deaf/Hard of Hearing Resources (ASL) All Literature & Products Audio Basic Texts Recovery Literature in English (US) Recovery Literature (with language menu) Webstore Electronic Literature na.org/asl na.org/literature na.org/audio na.org/englit na.org/ips na.org/webstore na.org/elit
Projects	Conventions and Events Tools Project Future of the World Service Conference Project Local Service Toolbox Project Projects & Surveys Service System Project na.org/conventions na.org/future na.org/toolbox na.org/projects na.org/servicesystem
Publications	Annual Report The NA Way Magazine Reaching Out NAWS Electronic Subscriptions NAWS News & NAWS Updates Daily Just for Today reading Daily Spiritual Principle a Day reading na.org/ar na.org/naway na.org/reachingout na.org/subscribe na.org/nawsnews www.jttna.org www.spadna.org
Public Relations	Public Relations Resources for Professionals na.org/pr na.org/forprofessionals
Service Material	Fellowship Intellectual Property Local Service Resources Service Material Service Material Handbooks Basics Service Pamphlets World Services Bulletins World Service Conference na.org/figt na.org/localresources na.org/servicesemat na.org/handbooks na.org/basics na.org/sps na.org/wsbulletins na.org/conference
Other Major Pages	About Us Fellowship Development Resources Issue Discussions Maps & Diagrams NAWS Webinars and Web Meetings Surveys & Projects Videos Virtual Meeting Form Virtual Meeting Materials na.org/aboutus na.org/fdresources na.org/IDT na.org/media na.org/webinar na.org/survey na.org/videos www.tinyurl.com/ViMeFo na.org/virtual

A complete list of short URLs is posted in Miscellaneous on na.org/maps

Join us on Social Media

Instagram: @narcoticsanonymous & @naglobalevents

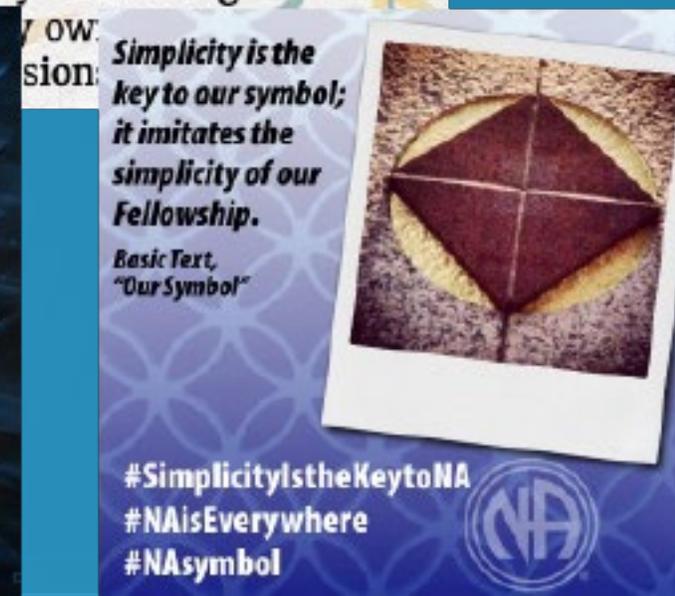
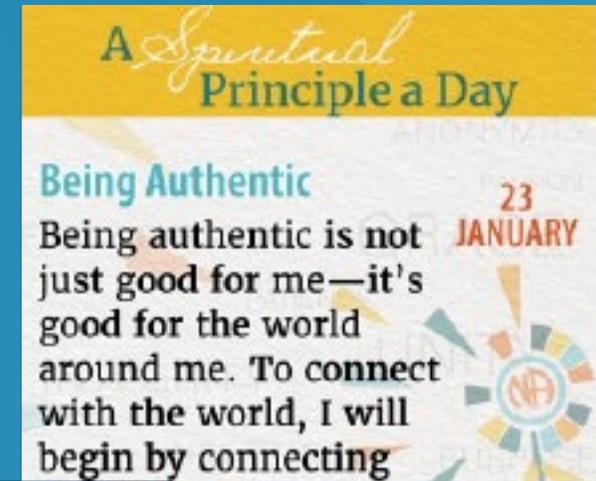
Facebook: @naworldservices

Send us your pictures, memes, event flyers, and ideas for posts:

- If they are your creation or in the public domain
- Don't show members' faces
- Have wide interest to NA around the world

Share your joy

socialmedia@na.org



Keep sending us cool Fellowship photos and videos

We use them in videos and presentations and even social media.

- events
- workshops
- meeting places
- Fellowship development
- found service symbols

na.org/wcna

“Share Your Photos”





Questions and Answers